niagarahealth

Hepatitis C Care Clinic – Main Clinic Location

Port Colborne General Site / New Port Centre **260 Suglarloaf Street** Port Colborne, ON L3K 2N7 Phone: (905) 378-4647 Ext. 32554 Confidential Fax: (905) 834-6014

Satellite Clinic Locations

Welland Avenue Site **Greater Niagara General Site Welland Hospital Site** 264 Welland Ave, St. Catharines 5546 Portage Rd, Niagara Falls

Douglas Memorial Site 65 Third Street, Welland 230 Bertie Street, Fort Erie

HOW TO MAKE A REFERRAL TO OUR CLINIC

Thank you for referring your patient/client to our clinic for their care.

The referral process is quite simple and below are listed a few steps that will better assist our clinic staff to initiate the referral process.

- 1. Contact the NHS-Hepatitis C Care Clinic to obtain a referral form or print a referral form from the NHS Website at: http://www.niagarahealth.on.ca/services/hepatitis-c-care
- 2. Please indicate if the client has given permission for our clinic staff to leave a voicemail or text message to inform them of the appointment date and time to ensure that confidentially for our mutual client is maintained.
- 3. When the Hepatitis C Clinic has received the referral we will schedule an appointment, notify the client and fax to your office the appointment date and time.
- 4. When we fax to your office the appointment details we will indicate if we have been unable to contact our client with appointment details.
- 5. Please fax any medical information available to assist our Medical Team to better know our new client prior to their first visit.

If you have any questions or require further information please do not hesitate to contact us.

Thank you

The Hepatitis C Care Clinic Team