



April 2016

Strategic Planning

In April, we wrapped up our “Looking Forward” engagement sessions where we shared our draft Purpose, Vision and Values with staff, physicians and volunteers. More than 300 staff members across all of the sites participated in the sessions and provided valuable feedback on how to shape the future of our organization. Staff who attended these sessions were awarded ten “I Am Niagara Health... Extraordinary” badges. One badge was for themselves and the remaining badges were to be given to their colleagues as they described what they learned at the sessions. Once a badge was passed on, the receiving staff member would then be nominated to provide extraordinary care in some area of the workplace. Staff were instructed to proudly display these badges on their Bridge to Extraordinary poster for all to see. The next phase of engagement will occur in May with our external stakeholders including the Community Advisory Committee, health and academic partners.



Community Dialogue

I recently met with local members of parliament to share our vision for healthcare in the region. Conversations with the region's mayors are ongoing as we begin to progress further with the new hospital builds.

Capital Redevelopment

Angela and I have made our rounds to each of the sites across the region over the past month to share the preferred designs for the new South Site at Lyons Creek and the Urgent Care/Ambulatory Care Long Term Care development in Welland. In addition, I have been consistently meeting with staff across all our sites to alleviate concerns regarding access to services and reinforce our plan to develop the best healthcare model for our communities. Staff input is an important part of our planning and I am committed to continuing these dialogues as we progress further into capital planning.

We have submitted our Stage 1B submission to the Ministry of Health and Long Term Care and the project has now entered into Stage 2. Stage 2 was kicked off by our functional planning meetings to prepare for the next submission at the end of November.

We will be presenting to the HNHB LHIN Board of Directors on April 27th to share our vision of healthcare in the region. This presentation will serve as a high level synopsis of the programs and services proposed in the master program.

All for now,

Suzanne



**NIAGARA HEALTH SYSTEM
Board of Directors Meeting (Open Session)**

MINUTES OF MEETING

April 26, 2016; 4:00 p.m.

Greater Niagara General Site – Boardroom

	Sept 22/15	Oct 27/15	Nov 24/15	Dec 22/15	Jan 26/16	Feb 23/16	Mar 22/16	Apr 26/16		
Barry Wright, Chair	✓	✓	✓	✓	✓	✓	R	✓		
Bunny Alexander	✓	✓	✓	✓	✓	✓	R	✓		
Larry Boggio	✓	✓	✓	✓	✓	✓	✓	✓		
John Bragagnolo	✓	✓	✓	✓	✓	R	✓	R		
Satish Chawla (ex-officio)	✓	✓	R	R	✓	✓	R	✓		
Suzanne Johnston (ex-officio)	✓	✓	✓	✓	✓	R	✓	✓		
Marti Jurmain	✓	✓	✓	✓	✓	✓	✓	✓		
Ken Kawall	✓	✓*	✓	✓	✓	✓	✓	R		
John MacDonald	✓	✓	✓	✓	✓	✓	✓	✓		
Derek McNally (ex-officio)	✓	✓	✓	✓	R	✓	✓	R		
Murray Paton	✓	✓	✓	✓	✓*	✓*	✓*	✓		
Cathy Sutherland	✓	✓	R	✓**	R	✓	✓	✓		
Thomas Stewart (ex-officio)	✓	✓	✓	✓**	R	✓	R	✓		
Robert Tiffin	✓	✓	✓	✓	✓	✓	✓*	✓		
Staff in Attendance:										
Linda Boich	✓	✓	✓	✓	✓	✓	✓	✓		
Flo Paladino	✓	✓	✓	✓	✓	✓	✓	✓		
Kevin Smith		✓			✓***	✓				
Brady Wood/Caroline Bourque-Wiley+	✓		✓	✓+	✓+	✓+	✓+	✓+		
Angela Zangari	✓	✓	✓	✓		✓	✓			

*via teleconference/videoconference

**attended in part

Guests:

- Janet MacLean – Trillium Gift of Life Network
- Janice Beitel - Trillium Gift of Life Network
- Kara Digenis – NHS
- Brian Guest – SJHS
- Kristina Manzi – ONE Foundation

1. CALL TO ORDER

Board Chair Barry Wright called the meeting to order at 4:00 p.m., and welcomed guests, staff and fellow Directors.

1.1 Quorum

There was quorum and the Meeting was properly constituted for the transaction of business.

1.2 Approval of the Agenda

MOTION B16-040:

It was MOVED by J. MacDonald and SECONDED by L. Boggio that the NHS Board of Directors approves the Open Session Agenda for the April 26, 2016 Meeting, as presented. CARRIED.

1.3 Declaration of Conflicts

There were no conflicts declared with the subject matter contained in the agenda.

1.4 Chair's Remarks

The NHS is grateful for all that our Volunteers do. A dinner event was held this month as a token of thanks for the services our Volunteers provide.

The Ad-Hoc Strategic Planning Committee continues to work toward finalizing the Purpose, Vision and Values which will be launched at the June Annual General Meeting.

1.5 Reaffirming our Mission

Rob Tiffin led the Board through a review of the Mission, Vision and Values with a focus on the individuals we serve, the impact of the health services provided and real examples of continuous quality improvement underway.

1.6 Patient Story

Kara Digenis provided a story of an elderly patient who suffered a stroke while recovering from a fractured hip. The assessment skills of the Physiotherapist, as well as the communication between departments, ensured that the patient was treated with the appropriate medications quickly. As a result, no deficiencies developed due to the stroke and the patient will be discharged home.

2. PRESENTATION

2.1 Trillium Gift of Life

Janet MacLean and Janice Beitel provided the Board with an overview of the legislation, regulations and the Trillium Gift of Life Network's mandate. Earlier today, the NHS was presented with the Hospital Achievement Award for exceeding the target for donations and Ann Nagypal received the Tissue Donation Champion Award for being an active advocate for tissue donation.

Consent for organ donations from those not currently registered is typically achieved 55 to 60% of the time. The importance of notification was highlighted in order to ensure that Trillium Gift of Life staff has the opportunity to have these conversations with all potential donors and their families. The organization tracks the reasons that donation is declined which are most often related to not knowing the wishes of family members and religious/cultural beliefs.

3. APPROVAL OF BOARD MINUTES

MOTION B16-041:

It was MOVED by M. Paton and SECONDED by L. Boggio that the Minutes of the March 22, 2016 Open Session of the NHS Board of Directors Meeting be approved as presented. CARRIED.

4. MATTERS FOR DECISION/DISCUSSION

4.1 Report of the Quality Committee

Bunny Alexander, Committee Chair, provided highlights from the Committee's April 13th meeting, as outlined in the Committee Report to the Board, as follows:

The Committee received program reports from both Cardiology and Kidney Care. Many positive changes have occurred since these programs reported last and members of the Board were encouraged to view these presentations. The Committee also had an opportunity to review the data related to compliments and complaints as well as the Hospital Service Accountability Agreements (HSAA) indicators.

4.2 Report of the Resource and Audit Committee

Cathy Sutherland, Resource and Audit Committee Chair, provided highlights from the April 12th meeting, as outlined in the Committee Report to the Board, as follows:

The Committee reviewed the 2016/17 Capital Infrastructure Plan outlining the allocation for capital needs for all NHS sites. The Niagara South Executive Dashboard for the month ending March 2016 was discussed, the project remains on schedule for submission of Stage 2. The quarterly report from Human Resources was received with discussions focusing on vacancies and sick and overtime reduction strategies.

4.3 Report of the Governance Committee

Murray Paton, Governance Committee Chair, provided highlights from the April 15th meeting, as outlined in the Committee Report to the Board, as follows:

4.3.1 Non-Board Committee Member Resignation

Non-Board Committee Member Edward Toye has tendered his resignation from the Resources and Audit Committee. It is not recommended that this position be filled at this time. At the request of the Board, the Governance Committee will consider extending the Exit Interview Policy to Non-Board Committee Members.

MOTION B16-042:

It was MOVED by M. Paton and SECONDED by C. Sutherland that, on the recommendation of the Governance Committee, the NHS Board of Directors accepts the resignation of Mr. Edward Toye as a Non-Board Committee Member. CARRIED.

4.3.2 Resources and Audit Committee Terms of Reference

A minor amendment to provide that the Committee will receive quarterly ONE Foundation financial and philanthropic activity reports was approved.

MOTION B16-043:

It was MOVED by M. Paton and SECONDED by B. Alexander that, on the recommendation of the Governance Committee, the NHS Board of Directors approves the revised Resources and Audit Committee Terms of Reference. CARRIED.

The Committee deliberated on the results of the Standing Committee Vice-Chair nominations, a motion will be presented to the Board for consideration in May. The Peer to Peer evaluation process has concluded and the results will be considered at the next meeting. The results of the pre-retreat survey are being themed and action/education plans developed for discussion at the next meeting.

4.4 Ad Hoc Strategic Planning Committee

John MacDonald, Strategic Planning Committee Chair, provided highlights from the April 15th meeting, as outlined in the Committee Report to the Board, as follows:

The most recent focus has been on staff engagement sessions to further develop the Purpose, Vision and Values. An overview of the journey thus far, including a sample of the activities undertaken during these sessions was provided. To keep the conversation going, this month's NHS Spotlight outlined ten ways to provide extraordinary caring. Staff is also being encouraged to take photos of colleagues doing extraordinary things which are being showcased for all staff on the intranet. A draft of the new visual branding developed in house was also shared as part of this discussion.

External engagement sessions with the Community Advisory Committee and Community/Health Partners are also planned.

4.5 Medical Advisory Committee and Chief of Staff/EVP Medical

Dr. Tom Stewart provided highlights for the Chief of Staff/EVP Medical and Medical Advisory Committee April 6th meeting, as outlined in the Committee Report to the Board, as follows:

- Doctor's Day celebrations will occur tomorrow with approximately 125 attendees.
- The robust physician recruitment is continuing.

5. REPORTS

5.1 Report of the ONE Foundation

Kristina Manzi attended the Board meeting to provide an update on Foundation activities, as follows:

- The Kid's Ultimate Challenge event is currently has 603 registrants.
- The Big Move Cancer Ride is scheduled on September 11th. Distances of 25, 50 and 100km, as well as a youth category will be offered.
- A golf tournament is scheduled on June 6th at Pen Lakes.
- The feasibility study is underway and a vision paper is being developed for recommendations to inform the campaign planning and strategy.

5.2 Report of the President

Suzanne Johnston highlighted the following items from the April President's report to the Board:

- Planning for the new site continues and the preferred design options have been shared with staff.
- Work on the strategic plan continues with the wrap up of the "Looking Forward" engagement sessions this month.

6. OTHER BUSINESS

Larry Boggio was congratulated for his recent Niagara Entrepreneur nomination.

7. MOTION TO MOVE TO CLOSED SESSION

MOTION B16-044:

It was MOVED by M. Paton and SECONDED by R. Tiffin that the NHS Board of Directors meeting of April 26, 2016 be adjourned and move to Closed Session.

8. ADJOURNMENT

The Open Session adjourned at 5:56p.m.

Recording Secretary: D. Dube

Barry Wright, Chair