

Hepatitis C Care Clinic Port Colborne General Site / New Port Centre Port Colborne, ON L3K 2N7 Phone: (905) 378-4647 Ext. 32554 Confidential Fax: (905) 834-6014

<u>Main Clinic</u> 260 Sugarloaf Street, Port Colborne Satelitte Clinic 4 Adams Street, St. Catharines

## HOW TO MAKE A REFERRAL TO OUR CLINIC

Thank you for referring your patient/client to our clinic for their care.

The referral process is quite simple and below are listed a few steps that will better assist our clinic staff to initiate the referral process.

- 1. Contact the NHS-Hepatitis C Care Clinic to obtain a referral form or print a referral form from the Niagara Health System Website at: <u>http://www.niagarahealth.on.ca/services/hepatitis-c-care</u>
- 2. Please indicate if the client has given permission for our clinic staff to leave a voicemail message to advice of the appointment date and time to ensure that confidentially for our mutual client is maintained.
- 3. To assist us to accommodate the needs and wishes of our new client please indicate if the appointment is to be scheduled at the: Port Colborne Clinic or at the St Catharines Clinic location.
- 4. When the Hepatitis C Clinic has received the referral we will schedule an appointment, notify the client and fax to your office the appointment date and time.
- 5. When we fax to your office the appointment details we will indicate if we have been unable to contact our client with appointment details.
- 6. Please fax to the Hepatitis C Care Clinic any available medical information, such as blood work, ultrasound or DI reports, and consultation reports etc. to assist our Medical Team to better know our new client prior to their first visit.

If you have any questions or require further information please do not hesitate to contact us.

## The Hepatitis C Care Clinic Team

Hepatitis C Clinic Website -www.niagarahealth.on.ca/services/hepatitis-c-careNHS Addiction Services -www.niagarahealth.on.ca/services/addiction-recovery











Use our resources wisely