

Patient In Room Entertainment Service

Frequently Asked Questions & Information Sheet

Q: How do I rent Patient Bedside Entertainment Services?

Patients and family members can rent Bedside Patient TV Service in one of three ways:

1 Directly on the Device Select the Entertainment icon on your home screen. Select “Buy Now”. Follow the prompts to activate bedside 24 / 7	2 Online or Mobile Visit locmedical.com. Select “FOR PATIENTS” at the top of the page. Select “TV Rental”. Follow the prompts to activate bedside 24 / 7	3 Call Center Call our customer care team at 1-800-263-1113. 24 / 7
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Q: How much does Patient Bedside TV Service cost?

Patient Bedside TV Services are priced by the day. To view current pricing, select **Buy Now** by navigating to the **Entertainment** section from the home screen. Weekly and monthly rental discounts may be available. Any unused rental time is fully refundable through our call centre.

Q: What do I do if something goes wrong, or I have a question?

If you have any questions, need help with your service, or would like to share feedback, please call our call centre at 1-800-263-1113. We’re here to help.