

NEWS RELEASE

Monday, June 22, 2015

Quality review of diagnostic imaging underway

Quality of care is our highest priority at Niagara Health System. You will have seen recently that a number of hospitals are undertaking reviews with a view to quality improvement. NHS is also undertaking such reviews with a present focus on diagnostic imaging.

After several weeks of work by our internal team, Dr. Tom Stewart, NHS's Chief of Staff, has engaged the services of Dr. Brian Yemen, a renowned leader in this area from McMaster University and Hamilton Health Sciences, to oversee our review, focusing on the work of one radiologist. The review is likely to take approximately three months.

If it is determined that any individuals are affected, be assured that we will share any unreported or unusual findings with them and their physician immediately.

Physicians and members of the public can also call the direct line we have established should they have questions or concerns. The access line is available Monday through Friday 8:30 a.m. to 4:30 p.m., and the direct telephone number is 905-397-1905. Please have your health card number available.

NHS President Dr. Suzanne Johnston noted, "I am sorry for the concern the news of this review may cause. Our number one priority is the people we serve. As we work through this important review, our hospitals will continue to deliver the best possible care, and we will make ourselves available via our direct line to anyone who may have questions. With regard to the review itself, Niagara Health System is continuously striving to be the safest health system for all of our patients. When required, we will seek external advice to make sure we are meeting the mark."

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