



niagarahealth

Extraordinary Caring. Every Person. Every Time.

Community Toolkit





The purpose of this toolkit is to provide our communities with information on our vision for our future hospital system.

Niagara Health is **evolving to overcome the challenges** of today's healthcare landscape.

Aside from our St. Catharines hospital, which opened a decade ago, our existing sites in Welland, Port Colborne, Fort Erie and Niagara Falls are not suited to continue to provide quality patient care into the future and are beyond the point of renovation or redevelopment to meet our future needs.

In order to provide the best quality care to our patients, we are concentrating our limited resources at three cornerstone hospitals and building seamless hospital care across Niagara. Our hospitals in St. Catharines, Niagara Falls and Welland will provide patients access to the highest quality care by bringing together our staffing and expertise.



About the system of **seamless care**

Niagara Health is making significant progress on our plan to build a **modern, three-site hospital system**.

We are excited to provide patients and families access to more care and services in modern state-of-the-art hospitals.

- Niagara is fortunate to be one of the few areas of the province where hospital redevelopment projects of this size and scope are being carried out.
- Patients will be able to access care in facilities that have modern technology, private rooms with proper air exchange and plenty of natural light.

These hospitals will be central to **coordinated and seamless hospital care** across Niagara.

Transforming our hospitals and how we deliver care means patients will receive specialized care from the best clinical experts.

Our community will have access to enhanced programs in:

- Women & Babies
- Cancer
- Cardiac
- Kidney
- Mental Health & Addictions
- Complex Care
- Stroke
- Wellness & Aging
- Eye Care

Building a new and modern hospital system will help us to recruit and retain more expert doctors, nurses and staff.

- It will enable our people to practice to the fullest of their expertise in a collaborative, supportive environment and attract new staff with the latest equipment and technology for the benefit of the patients they serve.

We're **halfway** there!

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TIMELINES



St. Catharines
Hospital Site
COMPLETED IN 2013



South Niagara
Hospital Site

GROUNDBREAKING IN SUMMER 2023



Welland
Hospital Site
**TARGET COMPLETION
TBD**

*Capital planning grant required
from the Ministry of Health

What's happening to the current **Niagara Falls Site**?

- When the new South Niagara Hospital opens, the Niagara Falls site is being gifted to the City of Niagara Falls.
- The city will determine the best use for the site to benefit the community.



What's happening to the **Port Colborne** and **Fort Erie sites**?

- Following the opening of the new South Niagara hospital, programs and services from the Fort Erie and Port Colborne sites will be transitioned to the South Niagara and Welland hospitals.
- By centralizing our limited resources, the three hospitals will be able to offer more specialized care to patients, with the best clinical experts.
- This work will include working and engaging with our communities to determine how the system and community can best use the Fort Erie and Port Colborne infrastructure to close gaps in care.

What if my closest hospital **doesn't provide the services I need?**

- By building a connected hospital system, you will be able to move seamlessly between services in our region and your healthcare records will follow you.
- This means that you will be able to get the services you need, no matter which site you go to.
- You will either get the care you need at the site you visit, or you will be swiftly transferred to the appropriate site.

Why are you doing this if it means **I have to travel further to access services?**

- You will be able to access more care and services in Niagara with state-of-the-art facilities that have modern technology, private rooms, more beds and services.
- Transforming our hospitals and how we deliver care means you will receive specialized care from the best clinical experts. This includes access to specialized care.
- All three hospital sites are strategically located in Niagara's three largest cities, which make up 70% of the region's population.
- The remaining 30% of Niagara's residents live within 11 to 28 minutes by car to any hospital site, providing convenient geographic access from all neighbouring municipalities.
- The new South Niagara Hospital will be closer to most residents in Welland, Fort Erie and Port Colborne than the current Niagara Falls site.

How you can participate



Read and **understand** this toolkit



Share information
with your friends and family



Participate in future
webinars and townhalls