



NIAGARA HEALTH SYSTEM
SYSTÈME DE SANTÉ DE NIAGARA

NEW HOSPITAL TOWN HALL



July 12, 2012

Agenda

- Recent Highlights
- Construction update
- Move Date
- Guiding Principles
- Deficiency Reviews
- Hospital Commissioning
- Equipment
- Training & Orientation
- Access Opportunities



Recent Highlights



- Increased access for tours and deficiency reviews
- Conducted 15 2P (Process Preparation) events with over 300 participants!!
- Completion of all furniture selection and equipment packages
- Over 25,000 pieces of equipment procured
- Creation of training and orientation maps
- Learning fairs
- Achievement of \$40 million campaign goal
- Implementation of Mosaiq cancer integration software program
- Introduction of Johnson Controls
- Minister of Health visit
- First building occupants
- Move date announcement



136 DAYS

UNTIL CONSTRUCTION IS COMPLETE!

- On budget, on schedule on scope
- Construction over 91% complete
- Currently 450 workers on the site
- Over 2 million man hours to date
- 85% of the skilled trades are from the local community
- Construction to be completed by November 26, 2012



Opening to provide patient care...March 24, 2013

Deficiency Reviews



- Opportunity for clinical staff to assess the space for patient safety and to ensure that the design elements agreed upon in the PSOS are met
- A target date of Oct 25 is set for completion of all program deficiency reviews
- Project management team, compliance architect and program leads are participating in these reviews

Base Building Technology

- Same phone extensions and computer system
- New technology:
 - InnerWireless Distributed Antenna System (DAS)
 - Integrated Bedside Terminals
 - Nurse Call – GE Telligence
 - Elpas – Real Time Location System
 - Cygnus Digital Wayfinding
 - Audiovisual enhancements
 - HP Network Technology solutions



Hospital Commissioning

- Process of ensuring that the building is ready and equipment and systems are functioning
- A schedule has been set for commissioning activities and who will be required to participate
- All programs are targeted for completion of commissioning testing, acceptance and training by Nov. 5



Equipment

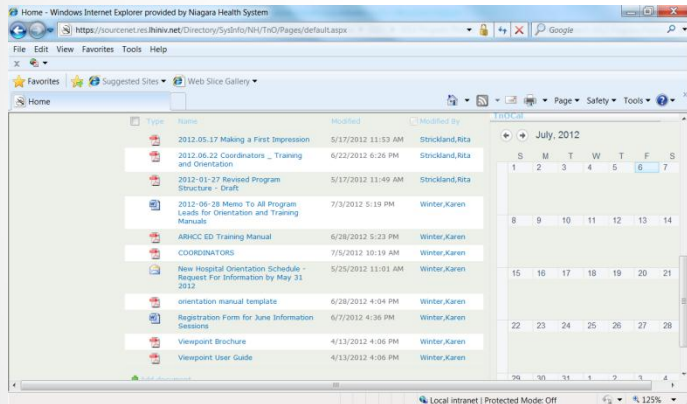
- Majority delivered in July and August
- Anticipate completion of all performance testing late October, 2012
- Equipment moving to the site is being reviewed and validated by the departments
- Vendor fairs scheduled for October 2 and 3, 2012





Coordinators

- More than 200 front-line staff are participating as coordinators
- They will assist managers with plans related to move day, new technology and equipment to be used in our state-of-the-art building
- Two training sessions were held to help them understand their roles as well as resources that are available
- Sourcenet includes a “Training and Orientation” site that is accessible to all staff



Coordinator Roles

- Department Coordinator
 - Serves as “resident expert” for the department
- Move Coordinator
 - Completes all move day-related planning for their program
- Equipment Coordinator
 - Acts as equipment expert for the department
- ICT Coordinator
 - Acts as departmental resource for ICT inquiries
- Materials Management Coordinator
 - Acts as departmental resource for stockings
- Viewpoint Coordinator
 - Serves as departmental resource for online program orientation software

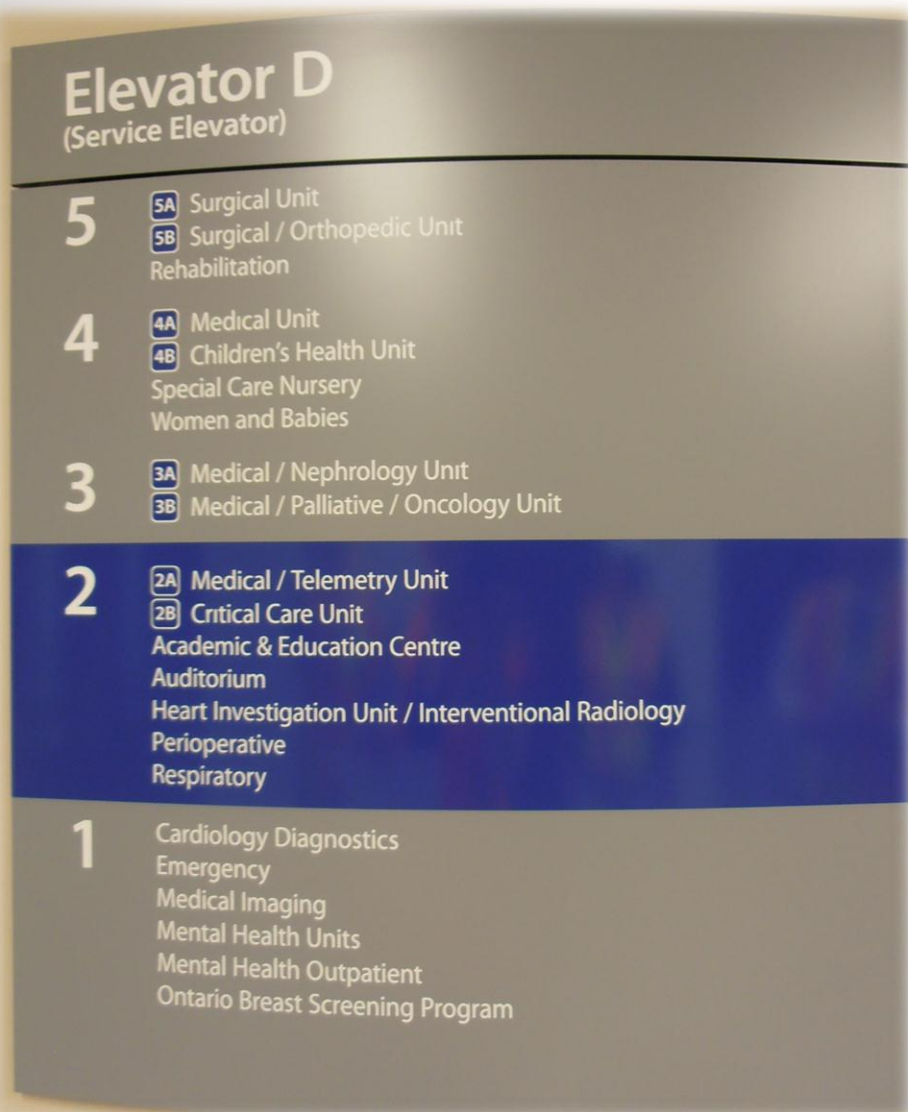
Training



- Training on new equipment begins this fall
- Vendors will provide training for new equipment and technical support for weeks beyond opening day
- Programs are developing the training that is required for new processes and patient flows in their department



Orientation



A photograph of a grey elevator directory sign for 'Elevator D (Service Elevator)'. The sign is divided into five horizontal sections, each representing a floor. The floor numbers 1 through 5 are on the left. The floor 2 section is highlighted with a blue background. Each floor section lists the units and departments located there, with some units in small blue boxes.

Floor	Units / Departments
5	<div>5A Surgical Unit</div> <div>5B Surgical / Orthopedic Unit</div> <div>Rehabilitation</div>
4	<div>4A Medical Unit</div> <div>4B Children's Health Unit</div> <div>Special Care Nursery</div> <div>Women and Babies</div>
3	<div>3A Medical / Nephrology Unit</div> <div>3B Medical / Palliative / Oncology Unit</div>
2	<div>2A Medical / Telemetry Unit</div> <div>2B Critical Care Unit</div> <div>Academic & Education Centre</div> <div>Auditorium</div> <div>Heart Investigation Unit / Interventional Radiology</div> <div>Perioperative</div> <div>Respiratory</div>
1	Cardiology Diagnostics Emergency Medical Imaging Mental Health Units Mental Health Outpatient Ontario Breast Screening Program

- Targeted at all NHS staff, physicians and volunteers
- Orientation to the building and department space has already started with program tours of the site
- On-line orientation maps are being developed, they will be accessible to all staff in the fall
- On-site orientation will begin at the end of 2012 and continue to opening day

Access Opportunities

- Increased access for program tours, involving over 1,200 participants
- 2P Event Access – participants in 2P events will access new site, view area and simulate patient flow
- Donor Tours – One Saturday per month

Post Substantial Completion

- Programs will have access to perform mock patient flows, simulation, stocking, organizing, training,
- Orientation – all staff, physicians and volunteers
- Open houses for the community to tour the hospital before it opens



Compliance Guide: PSOS

- Project Specific Output Specifications describe the most important elements needed for the building
- Built on best practice and evidence based design
- Used as contractual and planning foundation signed off by programs and departments
- Describes requirements on future functions, operations, activity, staffing and space requirements for each service provided by a hospital
- Developed by 37 planning teams (user groups) including front-line staff, physicians, program managers and senior administration



Sunday, March 24, 2013!



#1 Priority = Patient Safety

Healthcare Relocations



- Providing transition planning services exclusively to healthcare clients in Canada and the U.S.A. since 1993
- Committed to a safe and seamless transition without unnecessary interruption to patient care
- Guiding Principles:
 - Ensuring a patient focus for move day
 - Minimizing any time that services will not be available
 - Looking after the safety of patients and staff in implementing the move



Move Plan



*Safely and seamlessly
relocate patients, staff,
equipment & hospital
belongings*

- Requires coordinated, logistical planning effort involving staff, physicians and volunteers
- Relocating from multiple sites during the 15 day move sequence
- All 4 sites will be moving during this time in phases prior to patient move day
- All patients will transfer to the new St. Catharines Site on Patient Move Day
- Urgent and emergent services are maintained throughout the entire move period
- An extensive awareness campaign will be instituted to advise the community regarding where to go for care

Clean Sweep

- 255 days to prepare ourselves before the move to begin safe clinical procedures starting on day one
- Important to dispose of items that will not be moving to the new site
- Process being overseen by the departmental move coordinators
- Occurring July 11, September 12 and November 14



To learn more...niagarahealth.on.ca

Niagara Health System | Système De Santé De Niagara - Windows Internet Explorer provided by Niagara Health System

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May 17: Prostate Cancer Forum

Book our Speakers Bureau

Foundations / Donations

- Douglas Memorial
- Greater Niagara General
- NHS Foundation
- Niagara-on-the-Lake
- Port Colborne General
- St. Catharines General
- Welland Hospital

Hospital Improvement Plan

Clean Sweep: Out with the old, in with the new!

Posted Jul 06, 2012 in [News](#)


Last week [we announced](#) that we will open the doors to provide care in our new hospital on March 24, 2013. For staff, programs and departments moving to the new site, that means we have 262 days to... [MORE »](#)

ONE MILLION SQUARE FEET OF CARE

New St. Catharines Site to go live March 24, 2013


Posted Jun 29, 2012 in [News](#)

Opening the doors to a new era of health-care delivery in Niagara On Sunday, March 24, 2013 a new era of health-care delivery will come to life in Niagara when the new St. Catharines Site of the Niagara Health System goes ... [MORE »](#)




Hospital Board Community-Based Update on Community Engagement

Recent Videos [\(more videos\)](#)



< Operating Suites Tour wit... >

New Complex Progress



Local intranet | Protected Mode: Off 125%

The background of the entire slide is a photograph of several large tower cranes on a construction site. The scene is captured during sunset or sunrise, with a warm orange and red sky. The cranes are silhouetted against the bright sky. In the bottom left corner, there is a small, semi-transparent inset photograph of a man wearing a white hard hat and an orange safety vest, standing in front of a building under construction.

ONE MILLION
SQUARE FEET
OF CARE

*You can build a million square foot building...
Please make sure you can provide a million square feet of care*

Patricia Xuereb