

Information for
patients and families

WALKER FAMILY CANCER CENTRE



**IMPORTANT INFORMATION FOR
RADIATION PATIENTS**

Information for Patients and Family Members

We support patients and their families. It is important for patients to take part in planning their care and encourage them to include their families in the planning too. To help this happen, we ask that patients choose one person as a contact for their family and/or loved ones. Make sure your team has that person's name and contact information.

It is natural for family members to be concerned. The team has more time to spend with your family member if the contact person can make sure information is shared with the people the patient chooses.

Outpatient Oncology Information

APPOINTMENT CHANGES

We try to keep all appointments when they are scheduled but changes can happen. We will give you as much notice as we can if any of your appointments need to be changed. If you need to change an appointment, please call the oncology clinic at: **905-682-6451**

ASSISTED TRANSPORTATION

If you need a ride to get to or from the hospital there are transportation services available.

OPT – Ontario Patient Transfer

Call: **1-866-527-9191**

The patient is responsible to pay for this service. They are able to transfer patients by wheelchair, stretcher or someone who can walk but needs assistance.

You can call the day of and get the next available vehicle but if you call the day before you can book the time you will be picked up.

Canadian Cancer Society volunteer drivers

Call to register: **905-684-6455**

Call 1-800-263-6750 for rides once you have registered

This service has a one-time registration fee that is paid by the patient. They are able to drive patients who can walk or transfer themselves from a wheelchair.

This service needs **3 business days** to make sure a volunteer is available to pick you up:

If you need a ride on **Monday** – call the **Wednesday before**, by 12:00PM

If you need a ride on **Tuesday** – call the **Thursday before**, by 12:00PM

If you need a ride on **Wednesday** – call the **Friday before**, by 12:00PM

If you need a ride on **Thursday** – call the **Monday before**, by 12:00PM

If you need a ride on **Friday** – call the **Tuesday before**, by 12:00PM

Important Phone Numbers

Oncology Clinic	(Mon - Fri 8:30 AM – 4:30 PM)	905-682-6451
Radiation Clinic	(Mon - Fri 9:00 AM – 4:30 PM)	
	Closed Statutory Holidays	

After-hours Number	(After Hours/Holidays/Weekends)	905-685-8082
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Registered Nurses	(Mon – Fri 8:30 AM – 4:30 PM)	905-682-6451
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Pain and Symptom Management Nurse	(Mon – Fri 8:30 AM – 4:30 PM)	905-682-6451
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Clinical Trials Registered Nurse	(Mon – Fri 8:30 AM – 4:30 PM)	905-684-7271 Ext. 43806
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Social Worker	(Mon – Fri 8:30 AM – 4:30 PM)	905-684-7271 Ext. 46548
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Spiritual and Religious Services	(Mon – Fri 8:30 AM – 4:30 PM)	905-684-7271 Ext. 44233
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NHS OUTPATIENT COMMUNITY PARTNERS

Canadian Cancer Society	905-684-6455
Wellspring Niagara	905-684-7619
CCAC - Hamilton Niagara Haldimond Brant (HNHB)	905-684-9441
Hospice Niagara	905-984-8766



We encourage you to use the note page on the back to write down any questions you would like to ask your health care team.

Please visit our Patient and Family Resource Room for information about your cancer, living with a cancer diagnosis, available support and more.

