Niagara Health System

## Future State: Perioperative - Charge Audit

Cerner Workflow ID: 1795 (v. 15.0) Client Workflow ID: 1056 Last updated by Anjanette Balboa, Mar 14, 2025 11:30am (UTC -4 hours) Start/Stop Work Step Application SN Report Manager Perioperative documentation is Run non-finalized document report completed and Anesthesia records for applicable documents and finalized communicate to Clinical Manager [34418] [34454] \$ Decision Work Step Are there any Non-Finalized Clinical Manager to follow up with Documenting Nurse or Charge Nurse Documents? to correct & (re) finalize applicable [34426] [34411] documentation No Work Step System Managment review Implant log Documentation and/or pick list Summary Report (run as an Ops Job) information posts to Charge Review [34557] [34501] Yes \$ \$ Work Step System Decision System **Decision** System No Charges posted for Billing/ Case No Charges post to Charge Viewer Notify Supply Chain of any Implants Charge job runs Are there any cases remaining in Are there any charges that are that were freetexted/ need to be Charge Review with errors? inaccurate or in a suspended status? Costing added to Item Dictionary. [34558] [34503] [34438] [34294] [34309] [34405] Yes \$ Work Step Work Step Work Step Once charging build is Notify Finance to address missing or Manually run charge job completed/corrected, mark the item inaccurate build to Recharge within Charge Review [34522] [34442] [34310] Supply Chain Team Work Step Work Step Add applicable Implants to the Item Create missing or amend inaccurate Dictionary and notify the Clinical build. Manager when complete. [34588] [34584]



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### **Workflow Details:**

Workflow Name: Perioperative - Charge Audit

Workflow State: Future State

Workstream: Post-Discharge/Post-Visit

Venue: Perioperative

Client Owner: Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

## **Workflow Summary:**

Service Line:

Related Solution(s): Anesthesia Management

**Charge Services** 

Surgical Management

Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: This workflow covers the steps a perioperative charge auditor would

typically follow to ensure charges are posting accurately.

This same

workflow can be followed if any charges are triggered from the Anesthesia Record, it would just be an anesthesia provider correcting/completing the documentation when necessary.

Refer to the

accompanying Best Practice Guide for additional information - https://wiki.cerner.com/display/cernerstandardreportsHP/Understand+Best+Practice%3A+Surgery+and+Preoperative+Charge+Reconciliation.

Introduced By: WS 7 Validated By: WS 8

#### **Swim Lane:**

Role(s): Decision Support [Custom]

Department(s):

Security Position(s): Physician - Anesthesiology

Perioperative - CRNA

Perioperative - Nurse Team Lead



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Perioperative - Billing Clerk

Perioperative - Nurse Management

## **Start/Stop** [34454]

Description: Perioperative documentation is completed and Anesthesia records finalized

### Work Step [34418]

Description: Run non-finalized document report for applicable documents and communicate to

Clinical Manager

Method: Application SN Report Manager

Step Impact: Financial

Comments: Nursing Records:

Run reports via snreportmgr.exe or a report created in DA2.exe to look for non-

finalized records.

Anesthesia Record:

Run audits via sarecordviewer.exe

**DECISION SUPPORT** 

#### **Swim Lane:**

Role(s): Clinical manager [Custom]

Department(s): Security Position(s):

### **Decision** [34411]

Description: Are there any Non-Finalized Documents?

Comments: DECISION SUPPORT WOULD NOTIFY CLINICAL MANAGERS

## Work Step [34426]

Description: Clinical Manager to follow up with Documenting Nurse or Charge Nurse to correct

& (re) finalize applicable documentation

Step Impact: Financial

Comments: Could include Nursing Records, Pick Lists, or Anesthesia Records.

Eg. If an implant was freetexted, and later added to the item dictionary, add the item as an implant in the pick list and

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remove the freetexted fields.

Eg. if the documented Case Level isn't appropriate for the performed procedure(s), update it accordingly within the General Case Data segment of the Nursing Record. While this type of update could be completed by the documenting nurse, Case Level changes are often handled by a charge auditor role who is more familiar with the charging impact of each Case Level.

## Work Step [34557]

Description: Managment review Implant log Summary Report (run as an Ops Job)

### **System** [34501]

Description: Documentation and/or pick list information posts to Charge Review

# Work Step [34558]

Description: Notify Supply Chain of any Implants that were freetexted/ need to be added to

Item Dictionary.

## **System** [34503]

Description: Charge job runs

### **Decision** [34438]

Description: Are there any cases remaining in Charge Review with errors?

Comments: CLINICAL MANAGER

### **System** [34294]

Description: Charges post to Charge Viewer

Step Impact: Financial

Comments: Charging tier identifies appropriate billing information and then

posts the charges to Charge Viewer

### **Decision** [34309]

Description: Are there any charges that are inaccurate or in a suspended status?

### **System** [34405]

Description: Charges posted for Billing/ Case Costing

Step Impact: Financial

Comments: If charges are interfaced, they will enter a pending status until



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the batch job exports them to 3rd party. Then it will say Interfaced.

## Work Step [34522]

Description: Manually run charge job

## Work Step [34442]

Description: Once charging build is completed/corrected, mark the item to Recharge within

Charge Review

## Work Step [34310]

Description: Notify Finance to address missing or inaccurate build

Step Impact: Financial

Comments: Could include things like missing bill code or missing price

information.

#### **Swim Lane:**

Role(s): Supply Chain Team [Custom]

Department(s): Security Position(s):

## Work Step [34588]

Description: Add applicable Implants to the Item Dictionary and notify the Clinical Manager

when complete.

## Work Step [34584]

Description: Create missing or amend inaccurate build.

