

President's Report to the Board October 2016

Leadership Forum – Becoming Extraordinary Leaders

On September 28th, 2016 we hosted the first Leadership Forum since the launch of the new Purpose, Vision and Values and strategic plan. The forum brought together 100 leaders from across our organization to participate in a day of fun and interactive learning. The discussion focused on our core value, Driven by Optimism, and how critical this value is to the organization's collective success in providing Extraordinary Caring. Every Person. Every Time. The forum also provided us with an opportunity to introduce staff to the strategic plan cascading structure. In October, we will meet with each of the strategic plan initiative leads to review the reporting tools and structure in more detail.

Integrated Comprehensive Care Strategic Planning

As co-chairs, Carolyn Gosse and I have begun the implementation of the ICC Strategic Plan with the help of John Woods from SJHH and Lindsay Millar. We have begun the process of implementation by meeting with the Executive Teams of each member organization to discuss and work on:

- which populations are most at need/most vulnerable and would benefit from a more integrated model of care
- who is leading the early work to create new integrated models and are there any existing innovations we should be sharing
- what can each member organization, and also SJHS Corporate Office Staff, contribute in terms of expertise to a proposed 'Centre for Integrated Care Solutions' (note: this is a draft working title for the Innovation Centre described in the SJHS Strategic Plan)

Planning has begun for a Collaborative Learning Session on November 17, 2016. This will be a daylong meeting to bring together the teams working on integrated care from across SJHS. These teams will include members from partner organizations like ours. Together we will share learning, gain expertise, receive coaching and plan changes. In using the collaborative approach, we will be using a best practice developed used by the Institute for Health Improvement (IHI) to build momentum, develop champions and create communities of practice.

United Way Campaign

On September 30th we kicked-off our Annual United Way Workplace Campaign at Niagara Health and celebrated the beginning of our 2016 campaign. I was really inspired by the energy across all of our sites and we were proud to have 24 pledge forms completed with new donors and staff increasing their contributions at the kick-off. We are building upon the success of our campaign last year and have set a goal of increasing our employee giving by 10% this year. One of the most exciting fundraising events the committee has planned is a hockey game on November 5, 2016 at the Meridian Centre where Niagara Health staff will face off against Biggs and Barr, an infamous local team. We are looking forward to another fun and successful campaign!

Capital Redevelopment

We presented at the HNHB LHIN Board of Directors on September 28th to provide an update on the capital redevelopment project and answer additional questions regarding accessibility.



Dialogue in Community

In October, I will meet with the Mayors of West Lincoln, Niagara Falls and Niagara-on-the-Lake as part of my regular meetings to provide them with updates regarding our clinical planning activities.

Focus on Innovation

Niagara Health will be featured in a special section in the Globe and Mail's Ontario edition in late October that focuses on innovations in Niagara. The Niagara Health feature will highlight our overall innovation efforts and share specific examples of our successes to show how these innovations benefit patients and our teams. The Niagara Health feature will also include a general recruitment advertisement. This one of a number of ways we are working to shine a light on our innovation efforts.

All for now,
Suzanne

