

President's Report to the Board **September 2016**

Strategic Planning

Over the summer, the Executive Team finalized the operational plan and cascading structure for our strategic plan. This is a critical point in implementing our strategic directions; we will be calling on leaders to bring their best energy forward to deliver our promise of Extraordinary Caring. Every Person. Every Time.

Accreditation

Over the summer, the Niagara Health Laboratory underwent Accreditation by the Institute for Quality Management in Healthcare (IQMH). The IQMH team assessed 500 requirements at the St. Catharines General Hospital, Greater Niagara General Hospital and Welland Hospital and 61 requirements for Point-of-Care-Testing at Douglas Memorial Hospital and Port Colborne General Hospital. The preliminary report from the survey team was extremely positive and recognized our team's impressive work.

Emergency Operations

Our Emergency Management Program (also known as codes) has rolled out an extensive training program to prepare Niagara Health staff for the launch on September 14th of our new emergency program. Updating our emergency codes is a large undertaking in the organization and will significantly improve our overall efficiency in responding to emergency situations. One of the largest improvements is the ease of access to tools that will show staff in an instant what they need to do in case of an emergency to stay safe and keep patients safe.

Capital Redevelopment

Over the summer, we received additional feedback from the HNHB LHIN and MOHLTC regarding our Stage 1A and Stage 1B submissions and our teams are working diligently to respond. In the meantime, functional program planning for our Stage 2 submission continues and we are on track to submit at the end of November.

We will be presenting to the HNHB LHIN Board of Directors on September 28th to provide an update on the capital redevelopment project and answer additional questions regarding accessibility.

Dialogue in Community

In August, I was invited to present to the Wainfleet and Port Colborne city council meetings to share our vision of healthcare in Niagara. Councillors were appreciative of the opportunity to hear directly from Niagara Health and look forward to continuing our collaboration together to create a healthier Niagara.

Community Events

It is with a heavy heart that we mourn the death of Jan Cook. Angela and I attended his funeral and paid our condolences to his family. We are exceptionally grateful for Mr. Cook's unwavering support of Niagara Health. In an effort to pay homage to his contributions and leadership in the community we have featured Jan in our Niagara Health Now publication.

All for now,
Suzanne