



A virtual team for primary care providers

April 2025 Newsletter

Your feedback on the SCOPE program is important to us

To ensure we are delivering the best possible support through the SCOPE program, we are conducting a satisfaction survey.

Your insights are crucial to us and we would greatly appreciate if you could take a few minutes to share your thoughts and experiences. The survey will help us identify what's working well and highlight areas for improvement to better serve you and your patients.

Your responses are confidential and will directly guide future program improvements. To participate, please visit the survey link and select your SCOPE site.

After completing the survey press submit. **Please complete the survey by April 15, 2025.**

Thank you for your valuable feedback and continued support in making SCOPE even more effective.

Complete the survey

SCOPE Highlight: Ontario Health atHome pathway

The SCOPE Care Coordinator plays a vital role in connecting new or existing patients with complex or chronic care needs to Ontario Health atHome services.

When to reach out to the Ontario Health atHome Coordinator:

- To assess eligibility for home and community care support services
- To determine eligibility for long-term care
- To coordinate care planning and referrals to community resources based on patient goals

Questions? Reach out to the SCOPE Niagara team at SCOPENiagara@niagarahealth.on.ca.

Visit the Primary Care Provider webpage for ongoing updates

SCOPE Niagara is a partnership between Niagara Health, Niagara Practitioners Healthcare Alliance and Home and Community Care - as part of the Niagara Ontario Health Team.

Visit the **SCOPE Niagara** website

niagarahealth
Extraordinary Caring. Every Person. Every Time.



HOME AND COMMUNITY CARE
SUPPORT SERVICES
Hamilton Niagara Haldimand Brant



Regular Hours of Operation

Monday to Friday
8:30 a.m. to 4:30 p.m.

Contact Information

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