Extraordinary Caring. Every Person. Every Time.

South Niagara Project Overview

Updated: June, 2020





Objectives

During this overview, you will learn:

- How we are building a healthier Niagara.
- 2. Updates on the progress of the South Niagara Project including major milestones and developments.









Building a Healthier Niagara – together.











Project Focus

Together, we are designing a new kind of healthcare that puts the focus on your health and wellbeing. Embodying a campus environment that fosters a community of connected care, advance the boundaries of healing, and is poised to transform your experience in healthcare.

The South Niagara Project is working toward being the <u>first</u> WELL® certified healthcare facility in Canada.



Our **CORE** values









Why become WELL® certified?

- Scientifically developed and independently verified tool to help design buildings and measure/monitor their impact on the health and well-being of the occupants
- Aligns with LEED using a similar certification system of Silver, Gold, Platinum
- Proven results in occupant health and well-being
 - Attracting and retaining employees
 - Build brand equity through leadership and innovation
 - Increased productivity, reduces absences and increased job satisfaction
 - Promote health and well-being to all occupants









10 Basic Concepts of WELL®





















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Extraordinary Caring. Every Person. Every Time



A Healthier Niagara



Extraordinary Care

We provide the highest level of quality care by advancing a culture of safety and service excellence



Extraordinary Teams

We count on our extraordinary teams to deliver extraordinary caring and we are proud to work with the absolute best



Extraordinary Future

By investing in our hospital - through people, equipment and technology - and working strategically in our community, we will create the future our patients deserve



Extraordinary Innovation

We will collaborate and try new ways to deliver the best care to our patients and their families where needed

SOUTH NIAGARA PROJECT **GOALS**

Patient, Family, and Staff Experience

A design that supports and responds to the key elements of individuals satisfaction, health and wellness in a person's experience or journey through the facility.



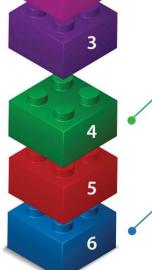
Operational Excellence

A design that supports patients, families, caregivers, staff and physicians in receiving and providing safe and quality care in the facility and beyond into the community. Where all individuals are equipped with the appropriate tools and access to information required for the right care at the right place and time.



Environmental Leadership

A design that supports the health of natural ecosystems at all levels - global, local and individual, and contributes towards reducing our carbon footprint, energy consumption and waste.



niagarahealth

Connectedness

A design that strengthens social connection and processes within and across staff, physicians, patients and community partners. A design whereby patients, families and caregivers have access to community-based services, and supports seamless transitions within the community.

Accessibility and **Inclusiveness**

A design that supports all elements of accessibility and inclusiveness with a particular focus on Niagara's older adults.

Adaptable, Flexible, and Responsive

A design that meets the current needs and anticipates future needs in order to flourish the health of all individuals and environments in Niagara.









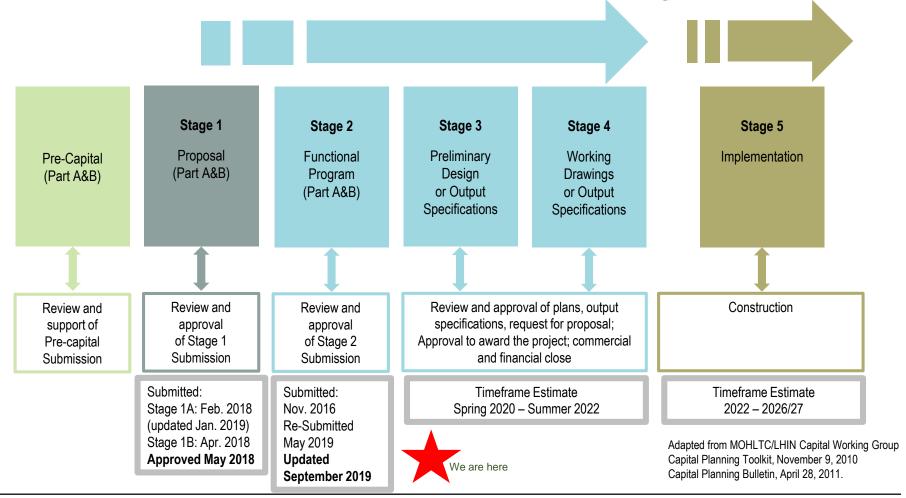








Ministry of Health Capital Planning Process







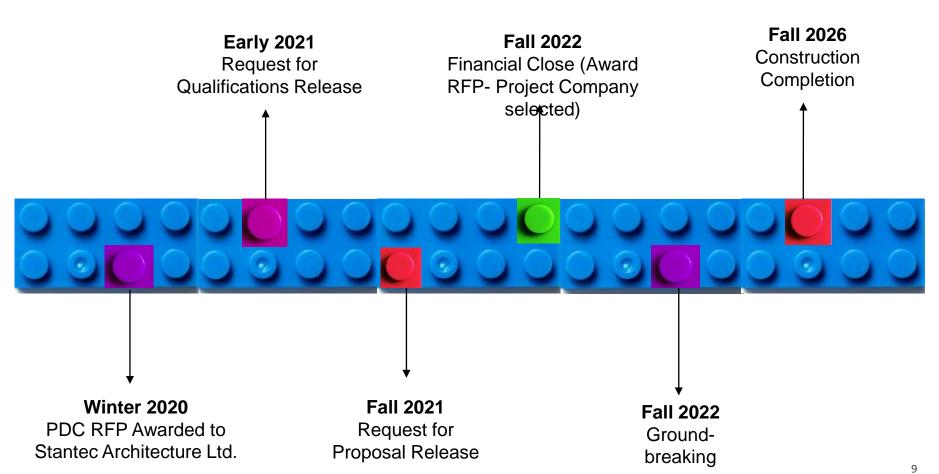






Major Upcoming Milestones

Note: All final dates are subject to Ministry of Health approvals and staging.













Site Overview

- South Niagara hospital will be located in Niagara Falls
- Intersection of Biggar Road and Montrose Road
- Located off the QEW
- Approximately 50 acres







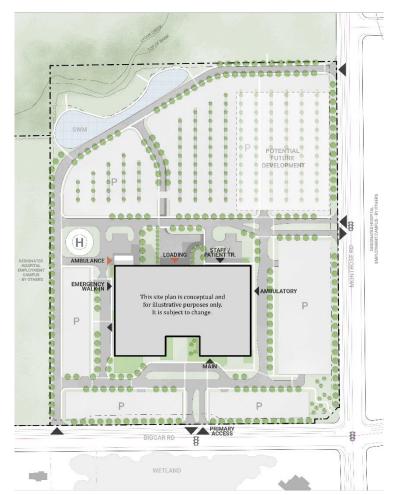






SNH Proposed Campus Plan

- Primary Access to the Site off Biggar Road
- Future Ancillary Development (for potential future growth)
- 1.3 million square feet of care (approximately)







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Proposed Services – South Niagara hospital

Emergency Medicine Program

24/7 Emergency Department Trauma Care Geriatric Crisis Services

Diagnostic Services

X-ray Ultrasound CT

MRI

Ontario Breast Screening Program Cardiac Ultrasound (Echocardiography) Stress Testing Electrocardiography (ECG) Lab Services

Critical Care Program*

Intensive Care Unit Cardiac Monitoring

Mental Health & Addictions Program

Adult, Children and Adolescent day services

Geriatric/Psychogeriatric Program*

Acute Inpatient Services Kidney Care

Dialysis Inpatient services

Wellness in Aging*

Seniors' Wellness Services Geriatric Assessment Services

Complex Care Program*

Inpatient Care

Medicine Program

Cardiac Program

Regional Stroke Centre*

Surgical Program

Inpatient and Day Surgery procedures Outpatient clinics – all surgical services LHIN-wide Joint Assessment Clinic

Public Resources

Spiritual Care Indigenous Healing Cafeteria Auditorium Education/ Academic Centre Retail space

*indicates Centre of Excellence with specialized services











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Proposed Plan for Welland

- 24/7 emergency services with 8-10 observation beds
- Centre of Excellence in eye care
- Outpatient services including dialysis, complex care mental health and addictions













Extraordinary Caring. Every Person. Every Time.

Our Vision includes Fort Erie & Port Colborne

Our vision includes redefining the healthcare model in Niagara – moving from the current hospital-centric model in which the hospital is the core healthcare resource in each community, to transition to a model in which hospital services support frontline and community-based care providers. A model that shifts resources to the community where they'll have the biggest impact for patients.

Healthcare is transforming at a rapid pace, and there will be additional opportunities to introduce new ways of providing care in the hospital, in the community and in people's homes through new technologies and medical techniques, and other healthcare advancements.

We appreciate that this vision will bring changes in the future to the ways we are used to providing care across our sites. We have met with, and will continue to meet with, our local elected officials and community members to determine the best mix of services and new ways to provide care to ensure we are meeting the needs of residents. We are focusing on building partnerships with other healthcare providers and enhancing services closer to home, and in some cases, in the home.











Thank you!

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