

# Welcome Visitors

We know how important visitors are to our patients who have been admitted to the hospital and are pleased to welcome you back. There are a number of infection prevention and control measures in place for everyone's safety, and these measures must be followed throughout your visit. Please speak with a member of our team if you have any questions. Enjoy your visit!



## Visiting hours on our inpatient units are from 11 a.m. to 8 p.m.

Please stay in the room with your loved one for the duration of the visit.

### Only two people allowed at a patient's bedside at any given time.

**Plan your visit ahead of time.** Coordinate with the patient and other visitors so that only two people are in the room at a time (including Essential Care Partners).

**If you are waiting for another visit to finish,** please wait outside the building or in your car.

**If you are switching with another visitor,** we ask that you go outside to avoid confusion on the inpatient unit floor.

### Infection control guidelines to follow while inside the hospital:

- **Must pass screening** for COVID-19 before coming inside the hospital.
- **Wear a mask at all times** – even if you have received two doses of a COVID-19 vaccine.
- **Clean your hands** when entering or leaving spaces.
- **Practice physical distancing.**
- **Do not eat or drink** while inside the hospital.
- **Wear your identifying sticker** in an easy-to-see spot.

### If bringing a gift, please:

- Do not bring food items for patients unless specified by the care team.
- Do not bring plants in soil.
- Only bring single use items that do not need to be stored.
- Do not leave any belongings or gifts at the front entrance; we can no longer deliver to patient rooms. Instead, bring your items with you.

Ask about our Essential Care Partners program for patients who are in hospital for more than seven days.

Please note: This printed handout is single-use only. Please do not share this handout with others. Visitors, please take this handout home with you.

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# Welcome Support Person for Outpatient Appointments

Thank you for supporting your loved one during their appointment today. We continue to lift visiting restrictions that were in place due to the pandemic. At this time, **patients can bring one Support Person with them during their appointment.**

Support Persons ***must follow*** our COVID-19 protocols as follows:



**Pass COVID-19 screening** before coming inside the hospital.



**Wear a mask at all times** – even if you have received two doses of a COVID-19 vaccine.



**Clean your hands** when entering or leaving spaces.



**Practice physical distancing.**



**Do not eat or drink** while inside the hospital.



**Wear your identifying sticker** in an easy-to-see spot.

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