

# A few notes about visiting the Niagara Health Walker Family Cancer Centre Clinics

## SCENT-FREE POLICY

Staff, patients and visitors are requested to avoid wearing perfume, aftershave and other scented personal products when they come to all NH hospital sites.

## SMOKE-FREE HOSPITALS

All hospital properties, including buildings, parking lots and lawns/gardens are smoke-free zones.

## VISITORS

You are welcome to bring along a friend or family member to your **first** visit. Due to the unique setting, it is recommended that you make alternate arrangements for young children.

niagarahealth

Extraordinary Caring. Every Person. Every Time.

Walker Family Cancer Centre

For more information  
telephone 905-682-6451 or visit  
[www.niagarahealth.on.ca](http://www.niagarahealth.on.ca)

# The Walker Family Cancer Centre

We work together, we care  
together, we grow together...  
*together for your health.*



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# Welcome to the Walker Family Cancer Centre at Niagara Health

Please be assured that you are in good hands; our team of professionals are here to care for and support you through your treatment plan. Our person-centred approach will guide you through your initial assessment, testing and treatments, education and ongoing follow-up care.

Throughout this plan you will work hand-in-hand with our interprofessional team of medical oncologists (doctors specializing in cancer care), specialized oncology nurses and radiation oncologists.

These health-care professionals will also work together with a social worker, spiritual and religious care consultants, nutritionists, pharmacists and others to support you through the delivery of your personalized treatment program.

## YOUR FIRST VISIT

We have received a referral from your physician and will call you within the next two to three weeks with the date, time and location of your first appointment. Please allow for 1-3 hours for this visit.

The Oncology Department provides care at three NH sites, with the hub of care being provided at the St. Catharines Site. NH also provides satellite clinics at the Greater Niagara General and Welland Hospital Sites where consultation, follow-up and supportive care is provided to outpatients and inpatients, promoting care as close to home as possible. Your first appointment will be at one of our three sites.

**Complete the enclosed self history questionnaire prior to your visit and bring with you to your first appointment. At that time, you will meet your oncology team.**



## WHAT TO BRING TO YOUR FIRST VISIT

- ✓ Please bring a family member or friend, if possible. Most patients find a second set of ears helpful
- ✓ Your Ontario Health Card (must be provided at each visit)
- ✓ Write down any questions you may have and bring these with you
- ✓ Current medication list (this may be obtained from your pharmacy)
- ✓ Please bring medications in their original containers including:
  - Prescription medications
  - Herbal products
  - Over-the-counter or non-prescription medications

## TREATMENT PLAN

You and your oncologist will discuss and decide on the best treatment plan for you. If additional tests are required, these will be identified and ordered by your oncologist at the time of your visit. Please note that chemotherapy treatment is only administered at the Walker Family Cancer Centre; radiation treatment could be provided at the Walker Family Cancer Centre or Juravinski Cancer Centre in Hamilton. Your treatment plan will guide where your care and follow-up will be provided.

# Getting to NH Walker Family Cancer Centre Clinics

## ST. CATHARINES SITE

### WALKER FAMILY CANCER CENTRE

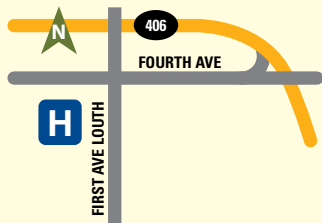
1200 Fourth Avenue  
St. Catharines, ON L2S 0A9

#### CHECKING IN

Please check in first to Patient Registration.

#### PARKING AND DROP-OFF

A patient drop-off area is located in front of the WFCC. Wheelchairs are available in the lobby of the main entrance of the hospital for your use. The main entrance for the hospital is located on First Street Louth. The gated parking system will provide you with a tag when you enter the lot. Please bring this tag with you and pay for your parking just BEFORE you leave the building. Once you have paid, you'll have 20 min to exit the lot. Pay and display parking is available for the accessible parking spaces.



## GREATER NIAGARA GENERAL SITE

### AMBULATORY CARE CENTRE

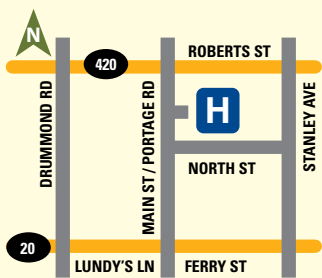
5546 Portage Road  
Niagara Falls, ON L2E 6X2

#### CHECKING IN

Please proceed directly to the Outpatient Clinic, located in the Ambulatory Care Centre, to the left of the main entrance to the hospital.

#### PARKING AND DROP-OFF

A patient drop-off area is located at the main entrance on Portage Road; which connects to the Ambulatory Care Centre. Vehicles can be parked at the Portage Road (Hospital front) or Allied Health parking lot (back of Hospital), which is accessed from North Street only.



## WELLAND HOSPITAL SITE

### AMBULATORY CARE CENTRE

63 Third Street  
Welland, ON L3B 4W6

#### CHECKING IN

Please proceed directly to the Outpatient Clinic, located in Ambulatory Care Centre.

#### PARKING AND DROP-OFF

A patient drop-off area is located at the Ambulatory Care Centre entrance next to the Emergency Department.

Vehicles can be parked in the emergency parking lot located on Third Street.

