

Fall 2019

Planning for the future of healthcare in Niagara

We have had excellent feedback from the community on the healthcare planning for Niagara Falls and Welland. We are pleased to provide an update on our work to improve access to healthcare services and provide the best possible patient experiences for all Niagara residents.

Our vision for the future calls for Niagara Health to evolve to three hospital sites (Niagara Falls, St. Catharines and Welland) and expand access to healthcare services in communities across Niagara. Hospitals will provide services for those who need a higher level of care, while services provided in community settings will bring care closer to home for residents whose needs do not require hospital stays.

We will build on our successful Integrated Comprehensive Care (ICC) program that helps people with congestive heart failure and chronic obstructive pulmonary disease stay out of hospital by managing their chronic conditions at home. New models of care, like the ICC program,



will provide our teams with new ways to interact with patients and will take advantage of the changing role technology plays in the way healthcare can be delivered. And because our population is aging, caring for our older residents will be a priority in all aspects of the patient experience.

An updated submission outlining programs and services proposed for the Niagara Falls and Welland sites was provided to the Ministry of Health and Long-Term Care and the Hamilton Niagara Haldimand Brant Local Health Integration Network (LHIN) in February 2018. This submission is consistent with the commitment made by the Minister of Health in fall 2017 to build a new hospital at the corner of Montrose and Lyons Creek roads in Niagara Falls and keep the Welland Site open. Future plans for Welland will involve either redeveloping the existing campus or constructing a new facility at the current Third Street location.

The Ministry is now reviewing our plan, and we look forward to providing updates.

Highlights of services proposed for Niagara Falls

Centres of Excellence specializing in:

- Stroke
- Complex Care
- Geriatrics/Psychogeriatrics
- Wellness in Aging

The proposal also includes:

- 24/7 Emergency Department
- Critical Care Program
- Surgical Program
- Mental Health and Addictions
- Kidney Care, including Dialysis
- Teaching and Research

Highlights of services proposed for Welland

Centres of Excellence specializing in:

- Eye Centre (Ophthalmology)

The proposal also includes:

- New Model of 24/7 Emergency Services
- Observation beds for patients requiring up to 24 hours of care
- Complex Care (in a proposed new long-term care facility)
- Dialysis
- Mental Health and Addictions
- Teaching and Research

Some of the many services proposed for Niagara Falls:

Emergency Medicine Program <ul style="list-style-type: none"> • 24/7 Emergency Department • Trauma Care • Geriatric Crisis Services 	Mental Health & Addictions Program <ul style="list-style-type: none"> • Adult, Children and Adolescent day services 	Medicine Program <ul style="list-style-type: none"> • Cardiac Program • District Stroke Centre*
Diagnostic Services <ul style="list-style-type: none"> • X-ray • Ultrasound • CT • MRI • Ontario Breast Screening Program • Cardiac Ultrasound (Echocardiography) • Stress Testing • Electrocardiography (ECG) • Lab Services 	Geriatric/Psychogeriatric Program* <ul style="list-style-type: none"> • Acute Inpatient Services 	Surgical Program <ul style="list-style-type: none"> • Inpatient and Day Surgery procedures • Outpatient clinics – all surgical services • LHIN-wide Joint Assessment Clinic
	Kidney Care <ul style="list-style-type: none"> • Dialysis • Inpatient services 	
	Wellness in Aging* <ul style="list-style-type: none"> • Seniors' Wellness Services • Geriatric Assessment Services 	
Critical Care Program* <ul style="list-style-type: none"> • Intensive Care Unit • Cardiac Monitoring 	Complex Care Program* <ul style="list-style-type: none"> • Inpatient Care 	Public Resources <ul style="list-style-type: none"> • Spiritual Care • Traditional Healing • Cafeteria • Auditorium • Education/ Academic Centre • Retail space

Some of the many services proposed for Welland:

Emergency Services <ul style="list-style-type: none"> • New Model of 24/7 Emergency Services • 8-10 Observation Beds (treatment for patients who may require up to 24 hours of care) • Stabilization, Transfer, Treatment and Care Coordination 	Kidney Care <ul style="list-style-type: none"> • Dialysis • Day services 	Medical/Surgical Clinics <ul style="list-style-type: none"> • Orthopedics/Fracture Clinics • Plastics • Chronic Disease Management • Geriatric Services
Diagnostic Services <ul style="list-style-type: none"> • X-ray • Ultrasound • CT • Ontario Breast Screening Program • Diagnostic Cardiac Ultrasound (Echocardiography) • Stress Testing • ECG • Lab Services 	Mental Health & Addictions Program <ul style="list-style-type: none"> • Adult day services • Outpatient Clinics • Child and Adolescent day services • Eating Disorders Clinics • Hepatitis C Clinics • Residential treatment services 	Eye Centre * <ul style="list-style-type: none"> • Diagnostics • Assessment • Cataract surgery and other procedures • Follow-up care
	Geriatric/Psychogeriatric Program <ul style="list-style-type: none"> • Geriatric care clinics 	Public Resources <ul style="list-style-type: none"> • French Language Services • Coffee Shop • Traditional Healing
	Complex Care Program <ul style="list-style-type: none"> • Complex Care 	
Long-Term Care		