

March 2018

## Planning for the future of healthcare in Niagara

**We have had excellent feedback from the community on the healthcare planning for Niagara Falls and Welland. We are pleased to provide an update on our work to improve access to healthcare services and provide the best possible patient experiences for all Niagara residents.**

Our vision for the future calls for Niagara Health to evolve to three hospital sites (Niagara Falls, St. Catharines and Welland) and expand access to healthcare services in communities across Niagara. Hospitals will provide services for those who need a higher level of care, while services provided in community settings will bring care closer to home for residents whose needs do not require hospital stays.

We will build on our successful Integrated Comprehensive Care (ICC) program that helps people with congestive heart failure and chronic obstructive pulmonary disease stay out of hospital by managing their chronic conditions at home. New models of care, like the ICC program,



will provide our teams with new ways to interact with patients and will take advantage of the changing role technology plays in the way healthcare can be delivered. And because our population is aging, caring for our older residents will be a priority in all aspects of the patient experience.

An updated submission outlining programs and services proposed for the Niagara Falls and Welland sites was provided to the Ministry of Health and Long-Term Care and the Hamilton Niagara Haldimand Brant Local Health Integration Network (LHIN) in February 2018. This submission is consistent with the commitment made by the Minister of Health in fall 2017 to build a new hospital at the corner of Montrose and Lyons Creek roads in Niagara Falls and keep the Welland Site open. Future plans for Welland will involve either redeveloping the existing campus or constructing a new facility at the current Third Street location.

The mayors of both Niagara Falls and Welland have endorsed this new plan. And of course, subject to Ministry approvals!

### Highlights of services proposed for Niagara Falls

#### Centres of Excellence specializing in:

- Stroke
- Complex Care
- Geriatrics/Psychogeriatrics
- Wellness in Aging

#### The proposal also includes:

- 24/7 Emergency Department
- Critical Care Program
- Surgical Program
- Mental Health and Addictions
- Kidney Care, including Dialysis
- Teaching and Research

### Highlights of services proposed for Welland

#### Centres of Excellence specializing in:

- Eye Centre (Ophthalmology)

#### The proposal also includes:

- 24/7 Emergency Services
- Observation beds for patients requiring up to 24 hours of care
- Complex Care
- Long-Term Care
- Dialysis
- Mental Health and Addictions
- Teaching and Research

## Some of the many services proposed for Niagara Falls:

<b>Emergency Medicine Program</b> <ul style="list-style-type: none"> <li>• 24/7 Emergency Department</li> <li>• Trauma Care</li> <li>• Geriatric Crisis Services</li> </ul>	<b>Mental Health &amp; Addictions Program</b> <ul style="list-style-type: none"> <li>• Adult, Children and Adolescent day services</li> </ul>	<b>Medicine Program</b> <ul style="list-style-type: none"> <li>• Cardiac Program</li> <li>• District Stroke Centre*</li> </ul>
<b>Diagnostic Services</b> <ul style="list-style-type: none"> <li>• X-ray</li> <li>• Ultrasound</li> <li>• CT</li> <li>• MRI</li> <li>• Ontario Breast Screening Program</li> <li>• Cardiac Ultrasound (Echocardiography)</li> <li>• Stress Testing</li> <li>• Electrocardiography (ECG)</li> <li>• Lab Services</li> </ul>	<b>Geriatric/Psychogeriatric Program*</b> <ul style="list-style-type: none"> <li>• Acute Inpatient Services</li> </ul>	<b>Surgical Program</b> <ul style="list-style-type: none"> <li>• Inpatient and Day Surgery procedures</li> <li>• Outpatient clinics – all surgical services</li> <li>• LHIN-wide Joint Assessment Clinic</li> </ul>
	<b>Kidney Care</b> <ul style="list-style-type: none"> <li>• Dialysis</li> <li>• Inpatient services</li> </ul>	
	<b>Wellness in Aging*</b> <ul style="list-style-type: none"> <li>• Seniors' Wellness Services</li> <li>• Geriatric Assessment Services</li> </ul>	<b>Critical Care Program*</b> <ul style="list-style-type: none"> <li>• Intensive Care Unit</li> <li>• Cardiac Monitoring</li> </ul>

## Some of the many services proposed for Welland:

<b>Emergency Services</b> <ul style="list-style-type: none"> <li>• 24/7 Emergency Services</li> <li>• 8-10 Observation Beds (treatment for patients who may require up to 24 hours of care)</li> <li>• Stabilization, Transfer, Treatment and Care Coordination</li> </ul>	<b>Kidney Care</b> <ul style="list-style-type: none"> <li>• Dialysis</li> <li>• Day services</li> </ul>	<b>Medical/Surgical Clinics</b> <ul style="list-style-type: none"> <li>• Orthopedics/Fracture Clinics</li> <li>• Plastics</li> <li>• Chronic Disease Management</li> <li>• Geriatric Services</li> </ul>
<b>Diagnostic Services</b> <ul style="list-style-type: none"> <li>• X-ray</li> <li>• Ultrasound</li> <li>• CT</li> <li>• Ontario Breast Screening Program</li> <li>• Diagnostic Cardiac Ultrasound (Echocardiography)</li> <li>• Stress Testing</li> <li>• ECG</li> <li>• Lab Services</li> </ul>	<b>Mental Health &amp; Addictions Program</b> <ul style="list-style-type: none"> <li>• Adult day services</li> <li>• Outpatient Clinics</li> <li>• Child and Adolescent day services</li> <li>• Eating Disorders Clinics</li> <li>• Hepatitis C Clinics</li> <li>• Residential treatment services</li> </ul>	<b>Eye Centre *</b> <ul style="list-style-type: none"> <li>• Diagnostics</li> <li>• Assessment</li> <li>• Cataract surgery and other procedures</li> <li>• Follow-up care</li> </ul>
	<b>Geriatric/Psychogeriatric Program</b> <ul style="list-style-type: none"> <li>• Geriatric care clinics</li> </ul>	
	<b>Long-Term Care</b>	<b>Complex Care Program</b> <ul style="list-style-type: none"> <li>• Complex Care</li> </ul>