

What to expect during your Emergency visit

Niagara Health's team is committed to providing safe, quality care in a timely manner.

Patients are seen on a priority basis, not on a first-come first-served basis. This ensures the sickest patients get the care they need first – even though they may arrive after other patients.

What influences the wait time?

Wait times can vary and change quickly due to a number of factors, including:

- The severity of each patient's condition or illness
- The number of patients seeking medical attention
- An incident such as a serious car accident, which can unexpectedly and significantly impact the wait time for others
- The high number of patients in other areas of the hospital, which impacts movement through the Emergency Department

X-rays and other tests

The physician or nurse practitioner may order tests such as bloodwork, X-rays and ultrasound. Average wait times for results of these tests are:

- X-rays: 1 hour
- Bloodwork: 1.5 hours
- Ultrasound or CT scans: 2 hours

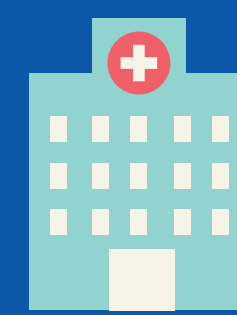
Once complete, the Emergency Department physician or nurse practitioner will review the test results with the patient and discuss suggested next steps.

If your condition changes

Please let a member of our team know immediately if your condition changes or you begin to feel worse. This will help us meet your needs in a timely manner.

Always call 911 for Emergencies or if you are uncertain about the seriousness of your condition.

niagarahealth
Extraordinary Caring. Every Person. Every Time.



Arrive at Emergency Department
via walk-in or ambulance



Assessed by Triage Nurse

If a patient has a life- or limb-threatening condition, they are seen immediately. Others may follow this process



Registration



Waiting Room



Seen

by Nurse in Emergency Department



Seen

by Physician or Nurse Practitioner



Test/Orders



Treatment



Reassessment

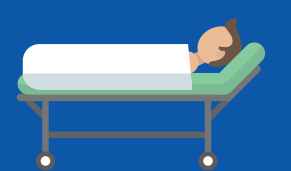
by Physician or Nurse Practitioner



Discharge



**Referral to
Outpatient Clinic**



**Consult/Admission
to Hospital**