



Future State: MHA Outpatient - Patient Visit Psych/CAPS

Cerner Workflow ID: 14746 (v. 8.0) Client Workflow ID: 377

Last updated by Hannah Hemaue, Mar 05, 2024 10:54pm (UTC -4 hours)

Workflow Details:

Workflow Name: MHA Outpatient - Patient Visit Psych/CAPS

Workflow State: Future State

Workstream: Ongoing Assessment and Treatment

Venue: Hospital Based Behavioral Health

Client Owner: Hemaue, Hannah

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): HealtheRegistries

Millennium Behavioral Health

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes:

Introduced By: WS 7

Validated By: WS 8

Swim Lane:

Role(s): Psychiatrist

Department(s):

Security Position(s):

Start/Stop [17652]

Description: Ambulatory Organizer displays patient as ready to be seen

Method: MPage

Work Step [17653]

Description: Review chart from Provider View Clinic Workflow MPage.

Method: MPage

Work Step [26216]

Description: Review recommendations (incoming from the clinical team, etc.)

Method: MPage

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Work Step [26218]

Description: Review and update the patient's chart as appropriate (diagnoses, problem list, etc.)
Complete Med Rec.

Method: MPage

Work Step [26320]

Description: Access the Quick Orders view and place orders.

Method: MPage

Step Impact: Financial

Comments: Academic Considerations: For Residents and Medical Students placing orders, please reference the "Ambulatory - Resident Workflow" and "Ambulatory - Medical Student Proposed Ordering"

Work Step [19002]

Description: Complete documentation as appropriate (HPI, Assessment & Plan, etc.)

Method: MPage

Work Step [18999]

Description: Document Follow Up plan and select Patient Specific Education. Review with the patient, if indicated.

Method: MPage

Value Impact: Patient Safety

Step Impact: Regulatory

Regulatory Details: Certified Health IT (CHIT)

Medicaid Promoting Interoperability

Medicare Promoting Interoperability

Merit-based Incentive Payment System-PI

Comments: Certified Health IT requires documentation of patient allergies.

Measurement for Promoting Interoperability requires reconciliation of a patient's allergies during transitions, referrals, or for

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new patients.

MIPS ACI Measure Considerations:

Clinical Information

Reconciliation - Review of the patient's known medication allergies.

Work Step [19085]

Description: Complete the medication script if appropriate.

Comments: If the document has not been saved previously, the Save Note dialog box opens. In the Save Note dialog box, select a note type, title, and service date and time. Click OK. The note is saved with an In Progress Status.

Note will be in Message Center for completion.

Work Step [19058]

Description: Select appropriate note type hyperlink and review/update documentation as necessary.

Method: MPage

Comments: Select the appropriate note type and template. Provider can default to their note type preference.

BH Clinic Provider Initial Note

BH Clinic Provider Progress Note

Work Step [26204]

Description: Complete notes when able. Select Sign and Submit when finished.

Comments: Signing the note completes the documentation process and publishes the note in the patient's chart.

Work Step [26357]

Description: Provider visit finished.

Swim Lane:

Role(s): Clerk

Department(s):

Security Position(s): BH - Nurse Ambulatory

BH - Certified Addictions Counselor

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Start/Stop [26371]

Description: Follow up appointment is scheduled and relayed to patient as directed by psychiatrist

Method: MPage