



Future State: Phys Track - Transitions - ED to Inpatient Admit

Cerner Workflow ID: 4815 (v. 31.0) Client Workflow ID: 879

Last updated by Tina Van Egmond, Jul 22, 2024 1:21pm (UTC -4 hours)

Workflow Details:

Workflow Name: Phys Track - Transitions - ED to Inpatient Admit

Workflow State: Future State

Workstream: Admission/Intake

Venue: Acute Care

Emergency Medicine

Critical Care

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Emergency Medicine

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: Standard Build:

- Orders

(Model Experience>Model Experience Foundation>Depts & Capabilities>Order Management Content Guide)

- Tracking Events

(Model Experience>Model

Experience Service Lines>Emergency Medicine Content Guide)

- ED Registration Tracking Build

(Model Experience>Model Experience Service Lines>Emergency Medicine Content Guide)

- ED Provider View (Workflow mpage)

(Model Experience>

Model Experience Service Lines>Emergency Medicine Physician Specialty)

- ED Hold Location

(Model Experience>Model Experience Service Lines>

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Emergency Medicine Content Guide)

-ED Depart Process

(Model Experience>

Model Experience Service Lines>Emergency Medicine Content Guide)

-ED Admit PM Conversation

(Model Experience>Model Experience Foundation>Revenue Cycle>

Registration>Registration Content Guide)

-Bed Transfer PM Conversation

(Model Experience>Model Experience Foundation>Revenue

Cycle>Registration>Registration Content Guide)

-Medication Reconciliation

(Model Experience>Model Experience Foundation>Physician>

Foundation>Standard Settings)

-Intrahospital

Transfer Powerform(Model Experience>Model Experience Foundation&
>Data Audits)

- Processing Observation Script

-Bed Transfer PM Conversation

(Model Experience>Model Experience Foundation>

Revenue Cycle>Registration)

Local Build:

Admission Powerplans

Introduced By: WS 3

Validated By: WS 8

Swim Lane:

Role(s): IPAC [Custom]

Department(s):

Security Position(s):

Start/Stop [34398]

Description: IPAC does assessment on patient while patient is still in the ED

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Swim Lane:

Role(s): Emergency Medicine Physician

Department(s):

Security Position(s): Physician - Emergency Medicine

Work Step [34399]

Description: Patient has clinical indication that they need to be admitted

Comments: Emergency physicians do not have admitting privileges at NH

Work Step [34030]

Description: Order for consult placed. Phone icon lights up on LaunchPoint. Communicate with appropriate ED staff (via comments, verbally, etc)

Method: PowerOrders

Decision [34285]

Description: Will ED Prescriber or Admitting Prescriber put in PAO (Patient Admission Order)?

Comments: The ED prescriber only puts in PAO if discussed with consultant.

Consultant Coverage of the Emergency Department, In and Outpatient Units
DOCUMENT ID: 300-010-001; 300-010-001A; 300-010-001B**Work Step [34081]**

Description: Handoff with Admitting Prescriber, if available

Work Step [34038]

Description: Plans PAO and ED Interim PowerPlan

Work Step [34286]

Description: Completes diagnosis and ED Physician documentation

Swim Lane:

Role(s): Pharmacy Technician

Pharmacist

Inpatient Nurse

Prescriber [Custom]

Department(s):

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Security Position(s):

Work Step [34325]

Description: Complete best possible medication history per organizational policy

Comments: Use tracking board to look for Consult event to know when to complete new patient BPMH

Swim Lane:Role(s): ED Nurse
ED ward clerk [Custom]

Department(s):

Security Position(s):

Work Step [34298]

Description: Task fires for clerk to page consultant in Activities column

Comments: The task to the unit clerk/nurse only fires from the Consult order if they "Unit Clerk to call Consulting Service?" field is filled out as "Yes"

Work Step [34299]

Description: Pages consultant. Records in PowerForm the date and time the pages were sent and when the consultant returns the call

Comments: ED Nurse/Clerk to SAVE the "Phone Call for Consult" Powerform until the Admitting Prescriber comes to see the patient in the ED, after which the timestamp documentation is completed and the form is signed

Off Page Reference [34447]

Workflow Link: ED - Emergency Medicine - Consult Workflow

Comments: The ED Nurse or ED Clerk would open the Phone Call for Consult Powerform to time stamp when the Admitting Prescriber saw the patient in the ED.

Swim Lane:

Role(s): Consulting/Admitting Physician [Custom]

Department(s):

Security Position(s):

Work Step [34305]

Description: Handoff with ED Physician.

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Work Step [34304]

Description: Admitting Prescriber assesses patient for admission.

Decision [34419]

Description: Does patient need admission?

Work Step [34315]

Description: Navigate to the "Inpatient Workflow" MPage. Using the New Order Entry component, initiate PAO "Admit to Inpatient" order set

Comments: If the patient is being admitted at a separate Acute facility than where the ED is located, the NH Site to Site option should be selected on the Admit to Inpatient order

System [34048]

Description: Patient encounter is automatically changed to Inpatient and Admit Date/Time is recorded.

Comments: The status column on ED Launchpoint is updated when the Admission order has been placed

Work Step [34317]

Description: Navigate to the "Home Medications" component. Click on the "Admission" hyperlink to complete Admission Medication Reconciliation

Comments: If the admission med rec is not completed until the morning, it will not be a hard stop for the rest of the admission steps (from a consulting physician perspective)

Work Step [34468]

Description: Discontinue prior ED order sets and ED interim order sets as needed

Work Step [34318]

Description: Using the "New Order Entry" component, plan or initiate clinical Admission PowerPlan as appropriate

Comments: Prescriber should PLAN the clinical Admission order set if the patient has not yet arrived on their inpatient floor (and the nurse will initiate when the patient does arrive). If the prescriber is ordering the clinical Admission order set when the patient is already on their Inpatient floor or if the patient is still receiving care in the ED due to no bed availability, they should

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INITIATE the PowerPlan.

Work Step [34384]

Description: Review/update all other relevant components of the chart on Inpatient Workflow MPage such as Chief Complaint, Histories, etc.

Work Step [34440]

Description: Begin documenting sections of Consult Note using Subjective/HPI, ROS, Phys Exam, and Assessment and Plan components

Comments: Recommend using Contextual View to pull the narrative note components to the right hand side of the screen so prescriber can review the chart while dictating/typing into these components.

Work Step [34442]

Description: Click on "Consult Note" hyperlink at the bottom of the page to pull documentation into a new Note

Work Step [34444]

Description: Review/update note contents further as needed. Click Sign/Submit.

Start/Stop [34430]

Description: Place "Discharge Patient" order, or place a more appropriate Inpatient consult or Outpatient referral order.

Swim Lane:

Role(s): Bed Monitor [Custom]
ED Registration Clerk

Department(s):

Security Position(s):

System [34326]

Description: Patient displays on the Capacity Management Transfer List

Work Step [958]

Description: Review and document capacity management transfer list and review preferred accommodation

Decision [33963]

Description: Has a bed been identified?

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Work Step [960]

Description: Create bed assignment

Decision [33999]

Description: Is the bed ready?

Work Step [33946]

Description: Leave patient in ED Hold per unit policy

Work Step [34452]

Description: Continue to work on identifying a bed

Decision [34434]

Description: Does patient need to be transferred to another NH site?

Swim Lane:

Role(s): ED Nurse

Department(s):

Security Position(s): Emergency Medicine - Nurse

Off Page Reference [34450]

Workflow Link: ED - Emergency Medicine - Nursing Handoff/Report

Decision [34348]

Description: Will porter services be used to move the patient?

Comments: Availability of porter is dependent on site and time of day.

Work Step [34355]

Description: Request porter from Capacity Management Transfer List

Off Page Reference [34435]

Workflow Link: ED - Emergency Medicine - ED to ED Transfer

Work Step [33931]

Description: Review consult order

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Off Page Reference [34471]

Workflow Link: INA - Inpatient Nursing - Documenting Medication History

Comments: Complete Medication History (BPMH) if not already done during triage/intake

Off Page Reference [34472]

Workflow Link: IPAC - Infection Control - Patient Precautions on Admission

Comments: IPAC screening for admission, if not already done during triage/intake

Work Step [33919]

Description: Per facility policy & procedures, perform planned inpatient admission orders and documentation

Comments: Based on policy. Dependent on time spent in ED. ED users continue to use ED Launchpoint to manage patient activities.

Work Step [965]

Description: Handoff with Inpatient Nurse using the Handoff Workflow and document nursing handoff in IView

Method: MPage

Comments: Nurse is queued to begin the handoff when they see the Launchpoint status column that the Admit to Inpatient order has been placed and that the bed is ready.

Work Step [34091]

Description: Ensure any remaining ED orders have been discontinued per physician direction

Method: PowerOrders

Work Step [967]

Description: Complete any additional required nursing documentation

Method: Care Documentation

Comments: Fill out "Valuables/Belongings" Powerform in adHoc folder

Work Step [17570]

Description: Complete Discharge mPage.

Comments: Discharge step to highlight for training: Update the appropriate date/time the patient physically leaves the department in the Discharge Transfer Registration conversation (launched through

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MPage component)

System [34196]

Description: Patient falls off LaunchPoint/Tracking Board

Work Step [33936]

Description: Patient transported to Inpatient Unit. Receiving unit completes transfer in Capacity Management.

Comments: Not all sites will have porters and thus will need to arrange for patient transport with other members of the care team

Swim Lane:

Role(s): Inpatient Nursing Department

Department(s):

Security Position(s):

Off Page Reference [34374]

Workflow Link: INA - Inpatient Nursing - Admission Process

Swim Lane:

Role(s): Transport Technician

Department(s):

Security Position(s):

Work Step [34371]

Description: Receive job on mobile device. Accept, Start, Complete job

Facilities:

Facility Name: Niagara Health System (All five acute hospitals)

Status: Pending Approval

Facility Cerner Owner: Baker,Chrissy M

Facility Client Owner: Van Egmond, Tina

Authorize Date:

Facility Comments: