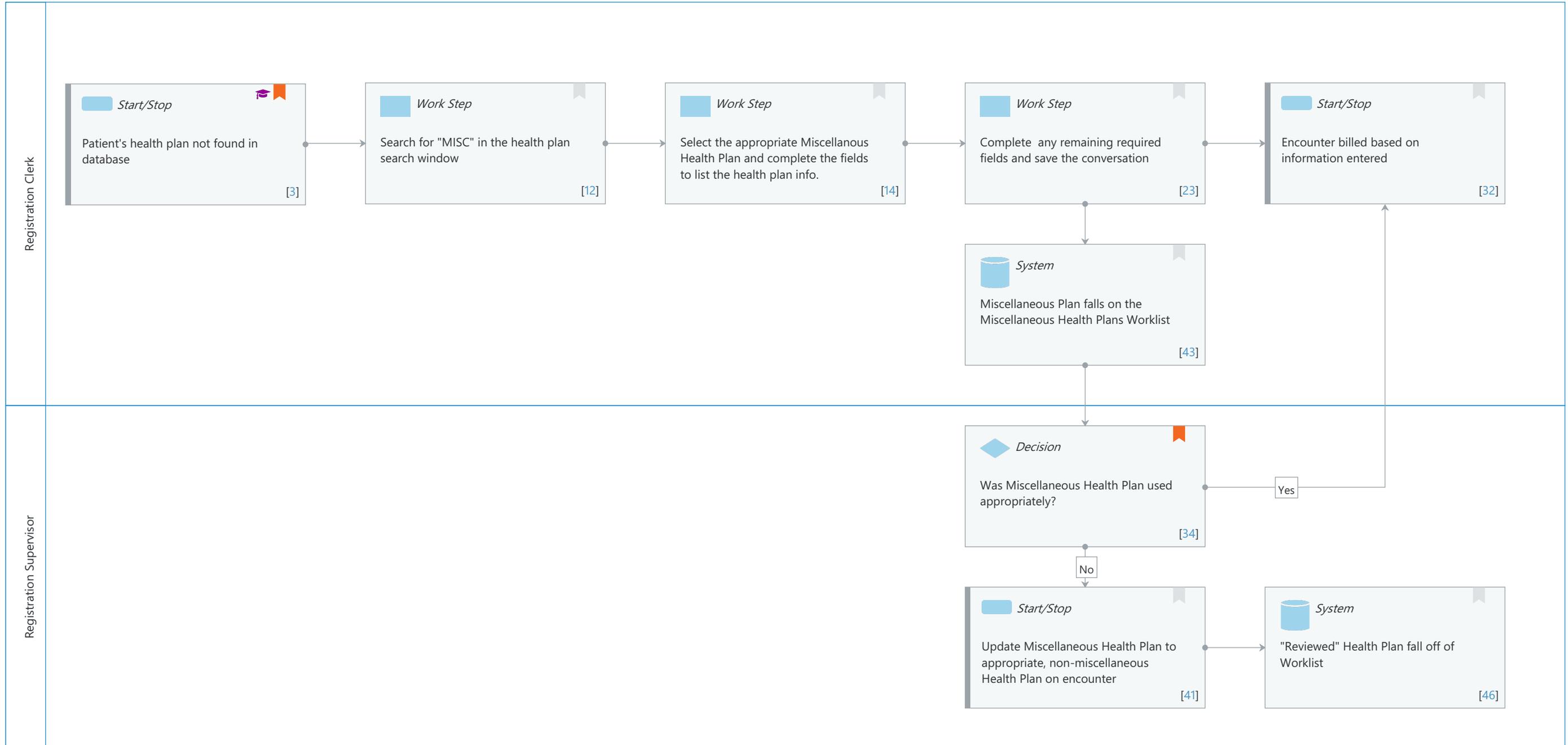


Future State: Registration - ERM - Miscellaneous Health Plans Worklist

Cerner Workflow ID: 6593 (v. 14.0)

Client Workflow ID: 334

Last updated by Jennifer Schafer, Feb 05, 2024 12:35pm (UTC -4 hours)



Future State: Registration - ERM - Miscellaneous Health Plans Worklist

Cerner Workflow ID: 6593 (v. 14.0) Client Workflow ID: 334

Last updated by Jennifer Schafer, Feb 05, 2024 12:35pm (UTC -4 hours)

Workflow Details:

Workflow Name: Registration - ERM - Miscellaneous Health Plans Worklist

Workflow State: Future State

Workstream: Admission/Intake

Venue: Acute Care
Ambulatory

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Registration Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 6593 (v. 14.0)

Client Workflow ID: 334

Workflow Notes: See [Miscellaneous Health Plans Worklist in Registration Management](#)

This page includes the steps to follow the Miscellaneous Health Plan Worklist workflow, which details the process of capturing health plans that are not built into a Cerner Millennium database. When registering a patient, it is necessary to gather that patient's payment information. Facilities must have a database of payers and health plans that they regularly see; however, it is possible that a valid plan is unavailable or simply not found during the initial search. In these instances, you must associate a miscellaneous health plan with the encounter so that you can document the payment information without creating unauthenticated plans.

Introduced By: WS 6

Validated By: WS 6

Swim Lane:

Role(s): Registration Clerk

Department(s): Patient Access

Security Position(s): Registration - Clerk

Registration - Supervisor

Future State: Registration - ERM - Miscellaneous Health Plans Worklist

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Start/Stop [3]

Description: Patient's health plan not found in database

Step Impact: Training

Work Step [12]

Description: Search for "MISC" in the health plan search window

Work Step [14]

Description: Select the appropriate Miscellaneous Health Plan and complete the fields to list the health plan info.

Work Step [23]

Description: Complete any remaining required fields and save the conversation

Start/Stop [32]

Description: Encounter billed based on information entered

System [43]

Description: Miscellaneous Plan falls on the Miscellaneous Health Plans Worklist

Swim Lane:

Role(s): Registration Supervisor

Department(s): Patient Access

Security Position(s): Registration - Supervisor

Decision [34]

Description: Was Miscellaneous Health Plan used appropriately?

Comments: This worklist is used to support the recommendation of preventing unauthenticated health plans from being added and attached to encounters, allowing users to update with correct plans.

In addition,
this worklist can be used to monitor and determine which plans appear frequently enough to warrant adding them to the database

Start/Stop [41]

Description: Update Miscellaneous Health Plan to appropriate, non-miscellaneous Health Plan on encounter

Future State: Registration - ERM - Miscellaneous Health Plans Worklist

Cerner Workflow ID: 6593 (v. 14.0) Client Workflow ID: 334

Last updated by Jennifer Schafer, Feb 05, 2024 12:35pm (UTC -4 hours)

System [46]

Description: "Reviewed" Health Plan fall off of Worklist