



Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

Workflow Details:

Workflow Name: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Workflow State: Future State

Workstream: Other

Venue: Rehabilitation

Client Owner: Carile, Christina Elizabeth

Cerner Owner: Biggins,Emily R
Boswell,Scott D

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Rehab Therapies

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID:

Client Workflow ID: 995

Workflow Notes: 27/02/2025 - Version 2

Introduced By: WS 7

Validated By: WS 8

Swim Lane:

Role(s): Prescriber [Custom]

Department(s):

Security Position(s):

Start/Stop [5]

Description: Prescriber places ED QRT Subphase Order

Method: PowerOrders

Comments: Quick Response Team (QRT)

<u>Orders within Order Set: </u>

Consult to QRT - OT

Consult to QRT - PT

Consult to QRT - Case Management

Start/Stop [156]

Description: Prescriber places ED SMART Subphase Order

Method: PowerOrders

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

Step Impact: Training**Comments:** Senior Mobility Assess & Restore Team (SMART)
<u>Orders within Order Set:</u>

Consult to SMART - OT

Consult to SMART - PT

PT and/or OT can place the ED SMART Subphase Order, if patient is appropriate for SMART and prescriber did not initiate the ED SMART Subphase Order.

Swim Lane:**Role(s):** Occupational Therapist
Physiotherapist [Custom]**Department(s):****Security Position(s):****Start/Stop [6]****Description:** Receives notification of tasking on MPTL & Rehab Organizer for Senior Mobility Assess & Restore Team (SMART) Assessment Powerform**Comments:** Task generated on the MPTL and Rehab Organizer for the SMART Assessment PowerForm from the order.

<u>Orders:</u>

PowerPlan for SMART - individual orders for PT and OT

A SMART consult order tasking will remain in the task list up to 1 hour before the status of the task is considered "Overdue". Rescheduling the task will reset the task timer. You can only reschedule a task in the MPTL.

Work Step [30]**Description:** Review the patient's chart and rehab orders**Method:** PowerChart**Step Impact:** Training**Decision [143]****Description:** Is the patient appropriate for assessment?

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

Decision [10]

Description: Did patient consent to Initial Assessment?

Comments:

Work Step [34]

Description: Assess patient, retrieve SMART Assessment PowerForm from task list; therapist completes relevant therapy areas only and sign

Method: PowerForm

Comments: Qualify the type of consult as SMART (Senior Mobility Assess and Restore Team), in the required Type of Consult section of the SMART Assessment PowerForm.

Decision [28]

Description: Is the patient appropriate for the SMART Program?

Comments: <u>Criteria for the SMART program:</u>

- The program targets admitted patients
- Patients must be 65 years of age or older
- Patients must be from home or retirement home in the community who are at risk for deconditioning in hospital (not Long Term Care Home patients)
- Patients must be cognitively intact and/or able to follow directions during therapy
- Patients must be a maximum of 1 assist to qualify for program at time of admission
- Patients must have a prescriber's order for OT and/or PT

Work Step [39]

Description: Order SMART Follow-Up Orders within the required sections:

PT - PT Follow Up Plan

OT - OT Follow Up Plan

Method: PowerOrders

Step Impact: Training

Comments: Therapists will select SMART Follow Up within the required DTA under their respective follow up plan sections.

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

Work Step [41]

Description: Retrieve the SMART Treatment PowerForm document from MPTL or Rehab Organizer

Method: PowerForm

Step Impact: Training

Comments: "PT SMART Treatment" and "OT SMART Treatment" PowerForms will be tasked for OT and PT on the MPTL and Rehab Organizer according at a continuous rate. The SMART Treatment PowerForms are the same as the standard treatment powerforms for the PT and the OT.

Rehab Assistants will AdHoc their treatment powerforms if treating patients under the SMART Program. Rehab Assistants are not tasked with their treatment documentation.

Decision [43]

Description: Can the patient be discharged with community supports/other recommendations?

Comments: Further inpatient rehab can include CCC, Rehab High (HDS), or other Specialized Rehab Programs in or out of Niagara Region

Decision [44]

Description: Is the patient still appropriate for the SMART program?

Comments: If patient requires complex care/rehab high prior to discharge home, repeat these steps until patient accepted to complex care/rehab high bed

Work Step [103]

Description: Therapist cancels SMART follow-up therapy orders.

Step Impact: Training

Comments: Locate the SMART Follow Up order within the Orders section of the patient's chart. Right-click the order, and choose Cancel/Discontinue. Once this action is signed, all SMART Treatment PowerForm tasking will cease.

Decision [109]

Description: Further acute rehab treatment needed and consent provided?

Work Step [111]

Description: AdHoc Acute/Inpatient Assessment PowerForm; In the Plan section, select "Yes" for ongoing treatment required.

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

Method: PowerOrders

Step Impact: Training

Comments: When the therapist selects **Yes** in the **Plan** section for ongoing treatment needed DTA, continuous treatment powerform tasking will generate for that patient on the MPTL and Rehab Organizer.

Off Page Reference [115]

Workflow Link: Rehab Therapies Acute Initial Assessment and Ongoing Treatment Planning

Decision [14]

Description: Is the patient appropriate for ongoing acute rehab assessment and treatment?

Comments: Standard OT and/or PT ongoing treatment.

Start/Stop [113]

Description: Therapist documents by AdHoc'ing Discharge Summary or Assessment PowerForm

Method: PowerForm

Step Impact: Training

Comments: AdHoc (OT or PT) Acute/Inpatient Assessment PowerForm and qualify the Type of Assessment as "Reassessment" or "Discharge Assessment" , or AdHoc the Discharge Summary PowerForm. The discharge documentation is at the therapists' discretion.

Start/Stop [22]

Description: Reschedule the task for a later date, and create a NOTE

Method: PowerForm

Step Impact: Training

Comments: The therapist should "Reschedule" the task (option available up to 7 days or 168 hours after original Consult Order placed) to leave it in the MPTL without opening the PowerForm and signing. The task will remain on the task list for 7 days, but will be "Overdue" after 1 hour. You can only reschedule a task in the MPTL.

If rescheduling the task due to patient not appropriate, the therapist is to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in with an appropriate header to reflect the

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

reason for rescheduling the task. For example, the therapists could write "Patient not appropriate" in the Subject line. This Subject line will be visible in the Documents page, and easier for end-users to recognize the purpose of the Note.

If the therapist decides to use the "Chart Not Done" feature, it will COMPLETE the Order, and the task will disappear off the task list. The Consult Order associated with that specific task, will then show a status of COMPLETED. The PowerForm will then have to be Ad Hoc'd at a later time when the patient is seen, but will not be tied to the original Consult Order.

Work Step [45]

Description: Document recommendations in patient's PowerChart - document PT Discharge SMART Goals and OT Discharge SMART Goals

Method: PowerForm or IView

Step Impact: Training

Comments: Discharge SMART Goals are available in both the Acute/Inpatient Assessment and Acute/Inpatient Treatment PowerForms.

Start/Stop [134]

Description: Reschedule the task for a later date, and create a NOTE

Method: PowerForm

Step Impact: Training

Comments: The therapist should "Reschedule" the task (option available up to 7 days or 168 hours after original Consult Order placed) to leave it in the MPTL without opening the PowerForm and signing. The task will remain on the task list for 7 days, but will be "Overdue" after 1 hour. You can only reschedule a task in the MPTL.

If rescheduling the task due to patient/SDM Consent Not Obtained, the therapist is to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in with an appropriate header to reflect the reason for rescheduling the task. For example, the therapists could write "Patient declined assessment" in the Subject line. This Subject line will be visible in the Documents page, and

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

easier for end-users to recognize the purpose of the Note.

If the therapist decides to use the "Chart Not Done" feature, it will COMPLETE the Order, and the task will disappear off the task list. The Consult Order associated with that specific task, will then show a status of COMPLETED. The PowerForm will then have to be Ad Hoc'd at a later time when the patient is seen, but will not be tied to the original Consult Order.

Work Step [25]

Description: Document recommendations in the SMART Assessment; ensure standard therapy follow up orders are initiated within PowerForm

Method: PowerOrders

Comments: <u>Complete the required section:</u>

PT - PT Follow Up Plan:
Select PT Follow Up

OT - OT Follow Up Plan
Select OT Follow Up

When selecting the general therapy follow up in this section, continuous therapy Treatment PowerForm tasking will occur.

Off Page Reference [161]

Workflow Link: Rehab Therapies Acute Initial Assessment and Ongoing Treatment Planning

Work Step [163]

Description: PT or OT places the ED SMART Subphase Order upon determining that the patient is appropriate for the SMART Program

Comments: A PT or OT can place the ED SMART Subphase Order through the Orders section of the patient's chart if they determine the patient meets the eligibility criteria for the SMART Program.

This order can be placed as a secondary order, based on the prescriber's initial general consult

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

order for PT and OT.

Only 1 therapist needs to place the ED SMART Subphase Order in order to task the SMART Assessment PowerForm to both Pt and OT.

Off Page Reference [46]

Workflow Link: Rehab Therapies Pre-Admission to Rehab

Off Page Reference [159]

Workflow Link: Rehab Therapies Rehab High/CCC Discharge Process

Off Page Reference [20]

Workflow Link: Rehab Therapies Acute Initial Assessment and Ongoing Treatment Planning

Start/Stop [56]

Description: Receives notification of tasking on MPTL & Rehab Organizer for Quick Response Team (QRT)

Comments: QRT Assessment PowerForm is tasked to the team (OT, PT, Case Manager)

<u>Individual Orders within QRT Subphase:</u>
Consult to QRT - OT

Consult to QRT - PT
Consult to QRT - Case Management

-If Consult to QRT - OT is ordered, the OT will receive tasking of the QRT Assessment PowerForm
-If Consult to QRT - PT is ordered, the PT will receive tasking of the QRT Assessment PowerForm
-If Consult to QRT - Case Management is ordered, the Case Manager will receive tasking of the QRT Assessment PowerForm

A QRT consult order will remain in the task list up to 1 hour before the status of the task is considered "Overdue". This task cannot be rescheduled.

Work Step [58]

Description: Review the patient's chart and rehab orders

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

Method: PowerChart

Step Impact: Training

Decision [60]

Description: Is the patient appropriate for QRT Assessment?

Comments: Patient is deemed medically stable and ready for medical discharge; patient not admitted to hospital

Decision [64]

Description: Did patient consent to Initial Assessment?

Work Step [68]

Description: Assess patient, retrieve QRT Assessment PowerForm from task list; therapist completes relevant therapy areas only and sign

Method: PowerForm

Step Impact: Training

Comments: Qualify the type of consult as QRT (Quick Response Team), in the required Type of Consult section of the QRT Assessment PowerForm.

Decision [72]

Description: Can the patient be discharged with community supports?

Decision [76]

Description: Does the patient require further acute rehab?

Decision [88]

Description: Does the patient require further inpatient rehab, and not acute care rehab?

Comments: Continuing Complex Care or Rehab High

Start/Stop [94]

Description: Document recommendations in QRT Assessment PowerForm, and communicate to the ED prescriber and ED Case Manager.

Method: PowerForm

Start/Stop [70]

Description: Discussion with prescriber - therapist can choose to use "Chart Not Done" and choose from the drop-down menu.

Method: PowerForm

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

Step Impact: Training

Comments: Discussion with the ED consulting prescriber needs to occur.

When "Chart Not Done" feature is used, the Consult Order attached to this task will be COMPLETED.

Start/Stop [66]

Description: Document consent not obtained in the QRT Assessment PowerForm and communicate to interdisciplinary team.

Method: PowerForm

Step Impact: Training

Comments: -The QRT Assessment PowerForm will disappear from the MPTL and Rehab Organizer if the therapist retrieves the powerform from the task list, fills in the consent section and signs it. This will COMPLETE the QRT Consult Order.

-If the patient wants the therapist to return at a later time, then the therapist can hold off on completing the consent section and revisit the patient at a later time. The task will then remain on the MPTL and Rehab Organizer.

A discussion should take place with the prescriber.

Work Step [74]

Description: Document recommendations in QRT Assessment PowerForm and communicate to the referring prescriber and case manager

Method: PowerForm

Work Step [78]

Description: Document recommendations in QRT Assessment PowerForm and communicate to the referring prescriber and case manager

Method: PowerForm

Step Impact: Training

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

Comments: <u>Complete the required section:</u>

PT - PT Follow Up Plan:
Select PT Follow Up

OT - OT Follow Up Plan:
Select OT Follow Up

When selecting the general
therapy follow up in this section, continuous therapy Treatment
PowerForm tasking will occur.

Off Page Reference [80]

Workflow Link: Rehab Therapies Pre-Admission to Rehab

Off Page Reference [85]

Workflow Link: Rehab Therapies Acute Initial Assessment and Ongoing Treatment Planning

Swim Lane:

Role(s): Case Manager

Department(s):

Security Position(s):

Start/Stop [9]

Description: Receives notification of the tasking on Multi Patient Task List (MPTL) for QRT Assessment

Comments: A QRT consult order will remain in the task list up to 1 hour before the status of the task is considered "Overdue". This task cannot be rescheduled.

Work Step [117]

Description: Review the patient's chart

Method: PowerChart

Step Impact: Training

Decision [120]

Description: Is the patient appropriate for QRT Assessment?

Comments: Patient is deemed medically stable and ready for medical discharge;
patient not admitted to hospital

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

Decision [124]

Description: Did patient consent to QRT Assessment?

Work Step [128]

Description: Assess patient, retrieve QRT Assessment PowerForm from task list; Case Manager completes relevant areas only and signs

Method: PowerForm

Comments: Qualify the type of consult as QRT (Quick Response Team), in the required Type of Consult section of the QRT Assessment PowerForm.

Start/Stop [98]

Description: Receive communication from OT and/or PT regarding patient recommendations.

Start/Stop [122]

Description: Discussion with prescriber - therapist can choose to use "Chart Not Done" and choose from the drop-down menu.

Method: PowerForm

Comments: Discussion with the ED consulting prescriber needs to occur.

When "Chart Not Done" feature is used, the Consult Order attached to this task will be COMPLETED.

Start/Stop [126]

Description: Document consent not obtained in the QRT Assessment PowerForm and communicate to interdisciplinary team.

Method: PowerForm

Step Impact: Training

Comments: -The QRT Assessment PowerForm will disappear from the MPTL if the Case Manager retrieves the QRT Assessment PowerForm from the task list, fills in the consent section and signs it.

This will COMPLETE the QRT Consult Order.

-If the patient wants the Case Manager to return at a later time, then the Case Manager can hold off on completing the consent section and revisit the

Future State: Rehab Therapies - SMART/QRT Initial Assessment and Ongoing Treatment

Cerner Workflow ID: Client Workflow ID: 995

Last updated by Christina Carile, Feb 28, 2025 10:00am (UTC -5 hours)

patient at a later time. The task will then remain on the MPTL.

A discussion should take place with the prescriber.

Facilities:

Facility Name: Niagara Falls Site

Status: Not Applicable

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date:

Facility Comments:

Facility Name: St. Catharines

Status: Not Applicable

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date:

Facility Comments:

Facility Name: Welland

Status: Not Applicable

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date:

Facility Comments: