



## Future State: Rehab Therapies CCC/Rehab High Initial Assessment and Ongoing Treatment Planning

Cerner Workflow ID: Client Workflow ID: 978

Last updated by Christina Carile, Jul 31, 2024 1:58pm (UTC -5 hours)

**Workflow Details:**

Workflow Name: Rehab Therapies CCC/Rehab High Initial Assessment and Ongoing Treatment Planning

Workflow State: Future State

Workstream: Ongoing Assessment and Treatment

Venue: Rehabilitation

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

**Workflow Summary:**

Service Line:

Related Solution(s): Rehab Therapies

Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID:

Client Workflow ID: 978

Workflow Notes:

Introduced By: WS 1

Validated By: WS 3

**Swim Lane:**

Role(s): Attending Prescriber [Custom]

Department(s):

Security Position(s):

**Start/Stop [4]**

Description: Order Consult OT/PT/SLP/Rec Therapy

Method: PowerOrders

**Swim Lane:**

Role(s): Occupational Therapist

Recreational Therapist

Physiotherapist [Custom]

Department(s):

Security Position(s):

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**Off Page Reference [34]**

Workflow Link: Rehab Therapies Admission to Inpatient Rehab

**Work Step [5]**

Description: Received notification of patients on Multipatient Task List (NH) and/or Rehab Organizer and Reviews patient chart

Comments: A consult order will remain in the task list up to 1 hour before the status of the task is considered "Overdue". Rescheduling the task will reset the task timer. You can only reschedule a task in the MPTL.

If patient is from NH (continuous encounter), the therapist may opt to choose "Reassessment" as the \*Type of Assessment.

The patient will most likely receive a Consult Order for the therapies, as it is available to the prescriber in the Admission PowerPlan.

**Decision [36]**

Description: Did the patient consent to initial assessment?

**Work Step [13]**

Description: Complete Assessment and document

Method: PowerForm

Step Impact: Training

Comments: If the task isn't visible on the MPTL or Rehab Organizer, Ad Hoc the assessment powerform to complete assessment.

If patient is from NH (continuous encounter), the therapist may opt to choose "Reassessment" as the \* Type of Assessment. The patient will most likely receive a Consult Order for the therapies, as it is available to the prescriber in the Admission PowerPlan.

**Decision [14]**

Description: Treatment Needed?

**Work Step [19]**

Description: NH Complex Care - Therapist orders treatment with planned frequency and duration

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Method: PowerOrders

Step Impact: Training

Comments: NH Rehab includes Low Intensity Rehab, ST and LT Medically Complex;

Tasks fired off to therapists; for rehab, "Order for Future Visit", select "No". The type of order is important to note - the follow up order will provide the frequency and duration options for tasking. The prescriber will only be responsible for ordering OT/PT/SLP/Rec Therapy Consult.

Any follow up orders started at another NH facility, will carry over to other sites within the NH, as the patient will remain under the same encounter. A therapist can review those follow up order details of their respective discipline and can modify, cancel follow up orders etc. at their discretion.

**Start/Stop [169]**

Description: Communicate with RA/Rec Therapy Assistant treatment plan/assignments, including any safety parameters and activity instructions.

Value Impact: Patient Safety

Step Impact: Training

Comments: <b>Applicable to PT and OT only:</b> Optional completion of the PT Instructions/OT Instructions DTA to explain any activity instructions - will be pulled as last-charted value into the RA Treatment PowerForm; other forms of communication are optional to discuss activity instructions - this is at the therapist's discretion.

**Start/Stop [172]**

Description: Therapist receives notification of Treatment PowerForm on MPTL and/or Rehab Organizer; Reviews patient chart

**Decision [61]**

Description: Did the patient consent to treatment?

**Work Step [23]**

Description: Complete Treatment Documentation from MPTL and/or Rehab Organizer

Method: PowerForm

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Comments: - Task will drop once PowerForm signed;  
- Therapists can work most efficiently from the Rehab Organizer, if the patient is scheduled for inpatient rehab - Rehab Organizer has both the Rehab Organizer View and the Rehab Schedule View (for scheduled inpatients only at HDS)  
-Check patient's in and out of their rehab scheduled appointment for attendance reports (HDS only)

**Decision [26]**

Description: Further Treatment Needed and consent provided?

**Start/Stop [39]**

Description: Reschedule the task for a later date, and create a NOTE

Method: PowerForm

Step Impact: Training

Comments: The therapist should "Reschedule" the task (option available up to 7 days or 168 hours after original Consult Order placed) to leave it in the MPTL without opening the PowerForm and signing. The task will remain on the task list for 7 days, but will be "Overdue" after 1 hour. You can only reschedule a task in the MPTL.

If rescheduling the task due to patient/SDM Consent Not Obtained, the therapist is to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in with an appropriate header to reflect the reason for rescheduling the task. For example, the therapists could write "Patient declined assessment" in the Subject line. This Subject line will be visible in the Documents page, and easier for end-users to recognize the purpose of the Note.

If the therapist decides to use the "Chart Not Done" feature, it will COMPLETE the Order, and the task will disappear off the task list. The Consult Order associated with that specific task, will then show a status of COMPLETED. The PowerForm will then have to be Ad Hoc'd at a later time when the patient is seen, but will not be tied to the original Consult Order.

**Work Step [227]**

Description: Input data from NRS/Admission FIM into Clarity

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Method: PowerForm

Step Impact: Financial  
Training

Comments: Therapists who complete the NRS/FIM Admission PowerForm will have to input their respective data into Clarity.

NRS/FIM Admission PowerForm is tasked to Occupational Therapist and Physiotherapist; SLP will Ad Hoc the NRS/FIM Admission PowerForm as needed.

**Start/Stop [17]**

Description: Complete recommendations in PowerForm and note patient no longer needs treatment; cancel any outstanding tasks

Method: PowerForm

Step Impact: Training

Comments: Communicate to the attending provider and support staff/team that patient no longer requires treatment.

Therapists can use current PowerForm to document recommendations or Ad Hoc Assessment PowerForm or SLP Discharge Summary PowerForm to complete documentation. This is at the therapist's discretion.

**Work Step [21]**

Description: Complex Care HDS/Rehab High - Therapist orders treatment with planned frequency and duration

Method: PowerOrders

Step Impact: Training

Comments: HDS Rehab Streams include: Stroke Rehab, Neuro Rehab, High Intensity, Low Intensity, ST and LT Medically Complex; Tasks fired off to therapists; for rehab, "Order for Future Visit", select "No". The type of order is important to note - the follow up order will provide the frequency and duration options for tasking. The physician/NP will only be responsible for ordering OT/PT/SLP/Rec Therapy Consult.

**Work Step [53]**

Description: Schedules patients from 1st Floor for therapy sessions

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**Off Page Reference [84]**

Workflow Link: Scheduling - ESM - Schedule Appointment

**Start/Stop [65]**

Description: Document in Treatment Powerform or Reschedule the task for a later date, and create a NOTE

Method: PowerForm

Step Impact: Training

Comments: The therapist should "Reschedule" the task (option available up to 7 days or 168 hours after Follow-up occurrence) to leave it in the MPTL without opening the PowerForm and signing. You can only reschedule a task in the MPTL.

If rescheduling the task due to patient/SDM Consent Not Obtained, the therapist may choose to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in with an appropriate header to reflect the reason for rescheduling the task. For example, the therapists could write "Patient declined treatment" in the Subject line. This Subject line will be visible in the Documents page, and easier for end-users to recognize the purpose of the Note.

If the therapist decides to use the "Chart Not Done" feature, the task will disappear off the task list. The Treatment PowerForm will then have to be Ad Hoc'd at a later time when the patient is seen.

**Off Page Reference [215]**

Workflow Link: Rehab Therapies Rehab High/CCC Discharge Process

**Swim Lane:**

Role(s): Rehab Assistant [Custom]  
Rec Therapy Assistant [Custom]

Department(s):

Security Position(s):

**Start/Stop [69]**

Description: Communicates with therapist about treatment plan, frequency, and duration with therapist.

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Value Impact: Patient Safety

Step Impact: Training

Comments: <b>Applicable to RA only:</b> See last-charted value of PT Instructions/OT Instructions in RA Treatment PowerForm, if completed by the therapist. Other forms of communication are optional to discuss activity instructions - this is at the therapist's discretion.

**Work Step [99]**

Description: Review patient chart on MPTL/Rehab Organizer.

**Start/Stop [86]**

Description: RA to Ad Hoc Treatment PowerForm from patient chart. Complete documentation as indicated.

Method: PowerForm

Step Impact: Training

Comments: - Task will drop once PowerForm signed;-  
- Rehab Assistants can work most efficiently from the Rehab Organizer, if the patient is scheduled for inpatient rehab  
- Rehab Organizer has both the Rehab Organizer View and the Rehab Schedule View (for scheduled inpatients only at HDS)-  
Check patient's in and out of their rehab scheduled appointment for attendance reports (HDS only)

**Decision [73]**

Description: Consent provided for treatment?

**Decision [94]**

Description: Is the patient deemed appropriate for ongoing treatment by the treating therapist?

**Start/Stop [77]**

Description: Document in Treatment PowerForm and/or create a NOTE; communicate with treating therapist

Method: PowerForm

Step Impact: Training

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Comments: Communicate to the therapist.

If not treatment completed due to patient/SDM Consent Not Obtained, the RA may choose to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in with an appropriate header to reflect the reason for rescheduling the task. For example, the RAs could write "Patient declined assessment" in the Subject line. This Subject line will be visible in the Documents page, and easier for end-users to recognize the purpose of the Note.

**Start/Stop [96]**

Description: Therapist discontinues patient from caseload.

**Swim Lane:**

Role(s): Speech Language Pathologist

Department(s):

Security Position(s):

**Off Page Reference [105]**

Workflow Link: Rehab Therapies Admission to Inpatient Rehab

**Start/Stop [104]**

Description: Received notification of patients on Multipatient Task List (NH) and/or Rehab Organizer and Reviews patient chart

Step Impact: Training

Comments: A consult order will remain in the task list up to 1 hour before the status of the task is considered "Overdue". Rescheduling the task will reset the task timer. You can only reschedule a task in the MPTL.

If patient is from NH (continuous encounter), the therapist may opt to choose "Reassessment" as the \*Type of Assessment.

The patient will most likely receive a Consult Order for the therapies, as it is available to the prescriber in the Admission PowerPlan.

**Decision [108]**

Description: Does the patient require a Swallow Assessment?

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**Decision [116]**

Description: Does the patient require a CDA Screening?

**Work Step [141]**

Description: Review patient's chart via MPTL or Rehab Organizer

**Decision [142]**

Description: Did the patient consent to further or initial assessment?

**Work Step [144]**

Description: Complete Assessment and document

Method: PowerForm

Comments: If the patient had a Bedside Swallow Assessment, the SLP can opt to complete an additional Assessment PowerForm, or continue with existing Assessment PowerForm, including additional assessment data.

If patient is from NH (continuous encounter), the therapist may opt to choose "Reassessment" as the \*Type of Assessment. The patient will most likely receive a Consult Order for the therapies, as it is available to the prescriber in the Admission PowerPlan.

**Decision [153]**

Description: Treatment Needed?

**Work Step [158]**

Description: NH Complex Care - Therapist orders treatment with planned frequency and duration

Method: PowerOrders

Step Impact: Training

Comments: NH Rehab includes Low Intensity Rehab, ST and LT Medically Complex; Tasks fired off to therapists; for rehab, "Order for Future Visit", select "No". The type of order is important to note - the follow up order will provide the frequency and duration options for tasking. The prescriber will only be responsible for ordering OT/PT/SLP/Rec

### Therapy Consult.

Any follow up orders started at another NH facility, will carry over to other sites within

NH, as the patient will remain under the same encounter. The SLP can review those follow up order details and can modify, cancel follow up orders etc. at their discretion.

#### **Start/Stop [181]**

Description: Communicate with CDA treatment plan and assignments, including any safety parameters and activity instructions.

Value Impact: Patient Safety

Step Impact: Training

#### **Start/Stop [188]**

Description: Therapist receives notification of Treatment PowerForm on MPTL and/or Rehab Organizer; Reviews patient chart

#### **Decision [189]**

Description: Did the patient consent to treatment?

#### **Work Step [195]**

Description: Complete Treatment Documentation from MPTL and/or Rehab Organizer

Method: PowerForm

Comments: - Task will drop once PowerForm signed  
- Therapists can work most efficiently from the Rehab Organizer, if the patient is scheduled for inpatient rehab  
- Rehab Organizer has both the Rehab Organizer View and the Rehab Schedule View (for scheduled inpatients only at HDS)-Check patient's in and out of their rehab scheduled appointment for attendance reports (HDS only)

#### **Decision [196]**

Description: Further Treatment Needed and consent provided?

#### **Start/Stop [122]**

Description: Reschedule the task for a later date, and create a NOTE

Method: PowerForm

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**Step Impact:** Training

**Comments:** The therapist should "Reschedule" the task (option available up to 7 days or 168 hours after original Consult Order placed) to leave it in the MPTL without opening the PowerForm and signing. The task will remain on the task list for 7 days, but will be "Overdue" after 1 hour. You can only reschedule a task in the MPTL.

If rescheduling the task due to patient/SDM Consent Not Obtained, the therapist is to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in with an appropriate header to reflect the reason for rescheduling the task. For example, the therapists could write "Patient declined assessment" in the Subject line. This Subject line will be visible in the Documents page, and easier for end-users to recognize the purpose of the Note.

If the therapist decides to use the "Chart Not Done" feature, it will COMPLETE the Order, and the task will disappear off the task list. The Consult Order associated with that specific task, will then show a status of COMPLETED. The PowerForm will then have to be Ad Hoc'd at a later time when the patient is seen, but will not be tied to the original Consult Order.

**Decision** [120]

Description: Did the patient consent to the Swallow Assessment?

**Work Step** [109]

Description: Order CDA Screening via PowerOrders

Method: PowerOrders

**Work Step** [128]

Description: SLP reviews the CDA Screen

**Work Step** [137]

Description: SLP communicates to the CDA regarding the Screening findings

Value Impact: Patient Safety

Step Impact: Training

**Start/Stop [143]**

Description: Reschedule the task for a later date, and create a NOTE

Method: PowerForm

Step Impact: Training

Comments: The therapist should "Reschedule" the task (option available up to 7 days or 168 hours after original Consult Order placed) to leave it in the MPTL without opening the PowerForm and signing. The task will remain on the task list for 7 days, but will be "Overdue" after 1 hour. You can only reschedule a task in the MPTL.

If rescheduling the task due to patient/SDM Consent Not Obtained, the therapist is to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in with an appropriate header to reflect the reason for rescheduling the task. For example, the therapists could write "Patient declined assessment" in the Subject line. This Subject line will be visible in the Documents page, and easier for end-users to recognize the purpose of the Note.

If the therapist decides to use the "Chart Not Done" feature, it will COMPLETE the Order, and the task will disappear off the task list. The Consult Order associated with that specific task, will then show a status of COMPLETED. The PowerForm will then have to be Ad Hoc'd at a later time when the patient is seen, but will not be tied to the original Consult Order.

**Work Step [229]**

Description: Input data from NRS/Admission FIM into Clarity

Step Impact: Financial  
Training

Comments: Therapists who complete the NRS/FIM Admission PowerForm will have to input their respective data into Clarity.

NRS/FIM Admission PowerForm is tasked to Occupational Therapist and Physiotherapist; SLP will Ad Hoc the NRS/FIM Admission PowerForm as needed.

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**Start/Stop [156]**

Description: Complete recommendations in PowerForm and note patient no longer needs treatment; cancel any outstanding tasks

Method: PowerForm

Step Impact: Training

Comments: Communicate to the attending provider and support staff/team that patient no longer requires treatment.

SLP can use current PowerForm to document recommendations or Ad Hoc Assessment PowerForm or SLP Discharge Summary PowerForm to complete documentation. This is at the therapist's discretion.

**Work Step [160]**

Description: Complex Care HDS/Rehab High - Therapist orders treatment w/ planned frequency/duration; schedule appts via Organizer on 2nd floor

Method: PowerOrders

Step Impact: Training

Comments: HDS Rehab Streams include: Stroke Rehab, Neuro Rehab, High Intensity, Low Intensity, ST and LT Medically Complex; Tasks fired off to therapists; for rehab, "Order for Future Visit", select "No". The type of order is important to note - the follow up order will provide the frequency and duration options for tasking. The physician/NP will only be responsible for ordering OT/PT/SLP/Rec Therapy Consult.

**Work Step [177]**

Description: Schedules patients from 1st Floor for therapy sessions

Comments: Therapist schedules patients for this floor

**Off Page Reference [178]**

Workflow Link: Scheduling - ESM - Schedule Appointment

**Start/Stop [191]**

Description: Document in Treatment Powerform or Reschedule the task for a later date, and create a NOTE

Method: PowerForm

Step Impact: Training

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Comments: The therapist should "Reschedule" the task (option available up to 7 days or 168 hours after Follow-up occurrence) to leave it in the MPTL without opening the PowerForm and signing. You can only reschedule a task in the MPTL.

If rescheduling the task due to patient/SDM Consent Not Obtained, the therapist could choose to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in with an appropriate header to reflect the reason for rescheduling the task. For example, the therapists could write "Patient declined treatment" in the Subject line. This Subject line will be visible in the Documents page, and easier for end-users to recognize the purpose of the Note.

If the therapist decides to use the "Chart Not Done" feature, the task will disappear off the task list.

The Treatment PowerForm will then have to be Ad Hoc'd at a later time when the patient is seen.

**Off Page Reference [213]**

Workflow Link: Rehab Therapies Rehab High/CCC Discharge Process

**Work Step [123]**

Description: Complete Swallow Assessment

**Swim Lane:**

Role(s): CDA [Custom]

Department(s):

Security Position(s):

**Start/Stop [111]**

Description: CDA receives task to Screen patient via MPTL/Rehab Organizer

Comments: A consult order will remain in the task list up to 1 hour before the status of the task is considered "Overdue". Rescheduling the task will reset the task timer. You can only reschedule a task in the MPTL.

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**Work Step [217]**

Description: Review patient chart via MPTL/Rehab Organizer.

Step Impact: Training

**Work Step [221]**

Description: CDA completes Screen and documents the PowerForm

Method: PowerForm

Step Impact: Training

**Start/Stop [184]**

Description: Communicates with therapist about treatment plan, frequency, and duration with therapist.

Value Impact: Patient Safety

Step Impact: Training

**Work Step [186]**

Description: Review patient chart on MPTL/Rehab Organizer.

**Start/Stop [193]**

Description: CDA to Ad Hoc Treatment PowerForm from patient chart. Complete documentation as indicated.

Method: PowerForm

Step Impact: Training

Comments: - Task will drop once PowerForm signed;  
- CDAs can work most efficiently from the Rehab Organizer, if the patient is scheduled for inpatient rehab  
- Rehab Organizer has both the Rehab Organizer View and the Rehab Schedule View (for scheduled inpatients only at HDS)-Check patient's in and out of their rehab scheduled appointment for attendance reports (HDS only)

**Decision [201]**

Description: Consent provided for treatment?

**Decision [205]**

Description: Is the patient deemed appropriate for ongoing treatment by the treating therapist?

**Decision [218]**

Description: Did the patient consent to CDA Screening?

**Start/Stop [203]**

Description: Document in Treatment PowerForm and/or create a NOTE; communicate with treating therapist

Method: PowerForm

Step Impact: Training

Comments: Communicate with the therapist.

If no treatment completed due to patient/SDM Consent Not Obtained, the CDA may choose to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in with an appropriate header to reflect the reason for rescheduling the task. For example, the CDAs could write "Patient declined assessment" in the Subject line. This Subject line will be visible in the Documents page, and easier for end-users to recognize the purpose of the Note.

**Start/Stop [206]**

Description: Therapist discontinues patient from caseload.

**Work Step [220]**

Description: Reschedule the task for a later date, and create a NOTE

Method: PowerForm

Step Impact: Training

Comments: The CDA could "Reschedule" the task (option available up to 7 days or 168 hours after original Consult Order placed) to leave it in the MPTL without opening the PowerForm and signing. The task will remain on the task list for 7 days, but will be "Overdue" after 1 hour. You can only reschedule a task in the MPTL.

If rescheduling the task due to patient/SDM Consent Not Obtained, the CDA is to document in the "NOTES" section of the Table of Contents. Click "+Add" in the Notes page. The NOTE "Type" is a required field. The "Type" should be "Rehab Reschedule Reason", and the Subject line should be filled in

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with an appropriate header to reflect the reason for rescheduling the task. For example, the CDA could write "Patient declined assessment" in the Subject line. This Subject line will be visible in the Documents page, and easier for end-users to recognize the purpose of the Note.

If the CDA decides to use the "Chart Not Done" feature, it will COMPLETE the Order, and the task will disappear off the task list. The Consult Order associated with that specific task, will then show a status of COMPLETED. The PowerForm will then have to be Ad Hoc'd at a later time when the patient is seen, but will not be tied to the original Consult Order

**Swim Lane:**

Role(s): Scheduler

Department(s):

Security Position(s):

**Off Page Reference [89]**

Workflow Link: Scheduling - ESM - Schedule Appointment

Comments: For the 1st floor patients only

**Facilities:**

Facility Name: Douglas Memorial

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Dec 05, 2023

Facility Comments:

Facility Name: Hotel Dieu Shaver

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Dec 05, 2023

Facility Comments:

Facility Name: Niagara Falls Site

Status: Pending Approval

Facility Cerner Owner:

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Facility Client Owner: Carile, Christina Elizabeth  
Authorize Date: Dec 05, 2023  
Facility Comments:

Facility Name: Port Colborne  
Status: Pending Approval

Facility Cerner Owner:  
Facility Client Owner: Carile, Christina Elizabeth  
Authorize Date: Dec 05, 2023  
Facility Comments:

Facility Name: Welland  
Status: Pending Approval

Facility Cerner Owner:  
Facility Client Owner: Carile, Christina Elizabeth  
Authorize Date: Dec 05, 2023  
Facility Comments: